



Release Notes & Updates January 15, 2021

These are the new features and updates for our second release for 2021.
If you have any questions about these or any features, please contact us at help@ce21.com

CATALOG

- **Mobile Site - Update CE21 catalog to display like WP mobile version of the catalog**
Updated the mobile view of the catalog
- **Inquiry: Sort by date for books**
Updated the sort by date filter for books

CUSTOMERS

- **Issue: Emails Not Be Recognized as Valid via Send Email Button**
Updated the validation rules for newer extensions of email addresses
- **Add a state abbreviation column to same table that houses States, and make avail in all column choosers**
Added a Quiz Score message token for certificates

GROUPS

- **Sales > New Order > Add Group: Bypass required fields on question sets**
Added the ability for staff to bypass required fields on question sets when adding new members from the backend
- **Catalog > My Account > Membership Tab > Invoices & Payments: Update When Paying Individual Invoice**
Updated the functionality if paying multiple dues invoices to trigger the Enable Auto Pay if not already enabled
- **Sales > Orders > Edit Order: Paying with Check Updates**
Added functionality for staff when a member sends a check under or over the dues amount
- **Group Landing Page missing the Cart and Sign In Icon**
Added the cart & sign in icons to the group landing page

CHAT

- **Viewer > Chat 2.0 > Display Current Connections / Registrations at bottom of Moderator section**
Added the ability for moderators to see current connections & registrations in chat
- **Issue: Specific Program Does Still Has Old Chat**
Fixed an issue old chat info may have been displayed in a new program

PRODUCTS

- **Issue: Classroom Program Schedule Time zones Default to Tenant, Even When Assigned Otherwise**
Fixed an issue with classroom schedules & time zones
- **Settings > Ecommerce Settings: Add a Setting to Make Check Orders Available Before Check is Received**
Added a setting to allow products to be available immediately when paying by check
- **Catalog showing a product as Audio and Video, but it is NOT an audio/video - just audio**
Fixed an issue where an audio only program might appear as audio & video
- **Viewer > Replay Viewer > Enabled for 30 minutes countdown timer overlay but don't show with Preseminar Media**
If a video replay has preseminar content & 30 minute countdown timer, the time overlay will be hidden and only appear at the top of the viewer
- **Viewer > Video Replay > Allow Registrants to view archive after the event unchecked > Show "Program has concluded"**
Added "Program has concluded" messaging in a video replay that is not available for archive
- **Manager > OnDemand > Hide Chat Widget in Viewer Settings in On Demands**
Hid chat functionality for On Demand programs
- **Manager > Classroom / Virtual Conference > Portal Settings > Show icons for Chat / Forum Enabled**
Added icons if chat or forum is enabled for programs in a classroom/virtual conference for quick identification

- **Manager > Product Snapshot > New "Preview" Viewer - like Unauth Link but different - meant for previewing/proofing**
Added a Preview Viewer function to the product snapshot when previewing/proofing a program
- **Manager > Webinar Settings > If Registrations exceed webinar/meeting license on a webinar - show warning red text**
Added warning text when registrations for a webinar exceed the service's limit

REPORTS

- **Reports > Reports List > Completion Report: Login/Logout Times Not Accurate**
Fixed issues with Login/Logout times in reports
- **Reports > Reports List - Save report stuck in pending**
Fixed an issue where some reports would get stuck in a pending status
- **Settings > Catalog Settings > Product Attributes > Add to: Sales Report with Daily Totals, Product Sales Summary report**
Added product attributes to the Product Sales Summary Report
- **Issue: Product Detail Report Not Pulling Currently Active Prices**
Updated what gets displayed in the Price Type column on the Product Detail report

MANAGER

- **WalkMe Deployment for Tools Tips and Smart Walk Throughs for users of manager**
Implemented WalkMe help & informational tools into Manager

SALES

- **Enhancement: Allow Refunds for Split Payments in One Sitting**
Added informational text when refunding a purchase that was a split sale
- **Issue: Deactivated/Refunded Programs Not Appearing as Red on Back-End**
Added informational text when refunding a purchase that was a split sale

SPEAKERS

- **Enhancement: Speaker Bio Background Needs to Be More User Friendly**
Updated the UI of the Backgrounds tab to be more user friendly when there are multiple backgrounds

DIRECTORY

- **Catalog > Directory Search: Addresses Not Displaying by Default**
Fixed an issue where addresses were not appearing in the directory unless searched

FORUMS

- **Viewer > Forum > Changes to Look and Feel of Forum Posts**
Updated the UI in forums