



## Release Notes & Updates January 4, 2021

These are the new features and updates for our first release for 2021.  
If you have any questions about these or any features, please contact us at [help@ce21.com](mailto:help@ce21.com)

### ACCOUNTS

- **Groups > Groups List > Add/Edit Group > Membership Tab > Renewal Policy: Groups that Expire Updates**  
Fixed an issue in Credit Tracker where it was not displaying the correct amount of credit earned

### CATALOG

- **Classroom credit token aesthetic enhancement**  
UI Update: Made is easier to understand which price adjustment can be selected
- **Cancelling a physical product order**  
Updated the search feature on the Membership Type List page

### CERTIFICATES

- **Update price adjustment layout for all programs**  
Updated the display of the {ClassroomScheduleEarnedCreditStatementsList} message token
- **Add a state abbreviation column to same table that houses States, and make avail in all column choosers**  
Added a Quiz Score message token for certificates

### GROUPS

- **Issue: Classroom Program Schedule Timezones Default to Tenant, Even When Assigned Otherwise**  
Added payment options, billing cycle options, suspension rules, & reminders to groups that expire
- **Inquiry: Customers > Accounts Details > Membership Tab > Invoices & Payments - Updated Card Not Looking at Back Invoices**  
Fixed an issue if a dues payment had failed and the card had been updated it would not try to pay the outstanding invoice
- **Catalog > Products > Edit Product > Information Tab > Email Registrants: Update the Send To Dropdown**  
Added customer standard & custom fields to the column chooser in Groups > Members tab
- **Reports > Reports List > Registration Report: Add Participation Code Completion Column**  
Updated the process of adding new employees to a Company Based Membership
- **Reports > Reports List > Group Invoicing Detail Report: New Column**  
Updated the current end date & next renewal date to auto hide when moving into Lapsed status
- **Groups > Groups List > Add/Edit Membership Group > Members Tab: Add Fields to Column Chooser**  
Updated the Notify user of new messages to be defaulted on when adding a moderator to a group forum
- **Sales > Import Gift Cards: Error Downloading Import Template**  
Updated the process when paying an invoice and recurring payments have not yet been authorized to ask if they want to enable this function
- **Catalog > Membership Types List: Add a Search Button & Use Group Type in Search**  
Updated the renewal process when renewing into a different group to bring over child groups if available

### CHAT

- **Product SEO images are not displaying on social media like they should**  
Added badges in the chat transcript to designate important points from the chat

### PRODUCTS

- **Reports > Reports List > Group Invoicing Summary by Member Report: Add Customer Standard & Custom Fields to Column Chooser**  
Updated physical products to be able to cancel shipping

- **Reports > Reports List > Group Invoicing Detail Report: Add Customer Standard & Custom Fields to Column Chooser**  
Fixed an issue where product SEO images were not being displayed
- **Reports > Reports List > Donations Report: Add Columns - Amount Paid & Remainder**  
Fixed an issue where the time zone would be the tenant time zone even if a different time zone selected for a specific classroom
- **Lists > Forms: Add Ability to Use Customer Standard and Custom Fields & Use Triggered Questions**  
UI Update: Moved the All current/paid registrants option to be the default when emailing registrants
- **Emails not pulling in the Customer Name Message token**  
Added the Zoom Meeting option back in for webinar services
- **Product > Speaker email, not pulling in the message tokens for program date or program time**  
Added a Preview Viewer link in the product snapshot
- **Credit Tracker > Not showing what's earned in user's credit tracker**  
UI Update: Updated the look and feel of the forum
- **Discourse (CE21 Exchange) > Plugin that allows for voting on Topic**  
Fixed an issue that would cause an error when editing a link to an image

## REPORTS

- **Settings > Webinar Settings > CE21 Zoom Meeting Option - let's return this**  
Added Participation Code Completion to the Registration report
- **Viewer > Chat 2.0 > Email Transcript > Include Important Point (w/badges) and Q&A icons**  
Added Status at Time of Invoice column to the Group Invoicing Detail report
- **Manager > Product Snapshot > New "Preview" Viewer - like Unauth Link but different - meant for previewing/proofing**  
Added customer standard & custom fields to the column chooser in Group Invoicing Summary report
- **Viewer > Forum > Changes to Look and Feel of Forum Posts**  
Added customer standard & custom fields to the column chooser in Group Invoicing Detail report
- **Issue: Receiving "javascript:void(0)" Error When Editing Link to Photo**  
Added Amount Paid & remainder columns to the Donations report
- **Issue: Scheduled Reports Occasionally Un-Check Already Pre-Checked Columns**  
Fixed an issue where columns would get unchecked in scheduled reports

## MANAGER

- **Catalog > My Account > Membership Tab: Auto Hide Current End Date in Lapsed Status**  
Added state abbreviation columns to the column chooser
- **Groups > Groups List > Add/Edit Member Group > Settings > Group Admins: Moderator Email Notification Settings**  
Added the ability to vote in CE21 Exchange

## SALES

- **Enhancement: Lists > Cert Requirements > Certificate - new message token: Final Exam Score Certificate Token**  
Fixed an issue that would cause an error when downloading the Import Gift Card template

## LISTS

- **Catalog > My Account > Company Portal > Company Based Groups > Add Employee to Group: Updates When Adding New Employees**  
Added customer standard & custom fields to be used in Forms

## MARKETING

- **Catalog > My Account > Membership Tab > Invoices & Payments: Update When Paying Individual Invoice**  
Added customer standard & custom fields to the column chooser in Smart Lists

## NOTIFICATIONS

- **Inquiry: Forum Notifications Not Always Pulling Message Tokens**  
Fixed an issue where message tokens were not populating correctly in forum notifications
- **Renewing/Changing Group w/ Child Groups**  
Fixed an issue where the customer name message token was not pulling data

- **Marketing > Smart Lists > Detail > Results Tab: Add Columns**  
Fixed an issue where message tokens in speaker reminders were not pulling data