



Release Notes & Updates

October 25, 2021

These are the new features and updates for our October 25, 2021 (8.21) release. If you have any questions about these or any features, please contact us at help@ce21.com

LMS (Trident)

ACCOUNTS

- Updated date filters on My List
- Adjustment to layout of filters on card view > My List
- Added current connections column to upcoming programs

PRODUCTS

- Update on Classrooms and Virtual Summits that allows you to **add all Speakers as moderators on their programs** with one simple check box. Use the Portal Settings > Forum Manager option to take advantage!
- Added the ability to select all records in the product information and agenda items to perform bulk operations easier
- Selecting Credits will now be done manually but clearing them will be a breeze with the new **Clear All button!**
- Released a new message token for Classrooms and Virtual Summits - ClassroomScheduleTotalCreditsAdded which will add together just the values of each programs' total credits field
- Created a **badge template for live events** so that you can print them all out at once
- Depreciated email link and add email icon under share interface
- Update so that the two settings that allow the users to **both choose their credit AND choose their certificate will now work in conjunction**

SUPPORT

- **Changed color** of calculator when **payment status is closed**

AMS (Lighthouse)

ACCOUNTS

- Company admins will **no longer be able to edit employee profiles** for security purposes
- Updating the employee status with companies to remove any confusion with their group status

DIRECTORY

- **Updated Directory Search filters to be more mobile friendly**

DONATIONS

- When **processing a donation that uses a secondary processor** in Manager, the impersonate page **will now open in a new tab**

GROUPS

- Update restricted access language
- Clicking on the **uploaded by name** will now **open in a new tab**
- Added a **minimum of 5 days** for the suspension rule to trigger and added logic so that the **suspension rule will not trigger when waiting to hear back from the processor**
- Updated the UI to **display a note that a member has upgraded their membership** and when the change will take place

MARKETING

- **Adding custom date fields to smart lists**

SETTINGS

- Added an **API integration with Active Campaign**

Full System

HELP BUCKET

- Added **new** button moved closer to address section **to be more intuitive**
- Updated **Help Bucket Ticket Email Templates** to better match their intended behaviors
- Help Bucket now has the **option to Upload MP4s** (Videos) to any issues reported
- Fix to the Help Bucket to **display the update date** when someone **adds a note to a ticket**
- Updated the list of "**Help Bucket assigned to me**" to include all tickets where I am a viewer, an assignee or a reporter so that I can **track all tickets I am currently interested in**
- Added **dropdown search parameters** with ticket status in help bucket
- Updated Help Bucket Notification and Email opt-in/out options

MANAGER

- **Updated the Customer and global search to accept umlauts, accents and other special characters when searching**