



Release Notes & Updates

November 22, 2021

These are the new features and updates for our November 22, 2021 (8.23) release. If you have any questions about these or any features, please contact us at help@ce21.com

LMS (Trident)

ACCOUNTS

- Added customer notes when a recurring payment method is authorized or updated.
- Launch Viewer in Classrooms now works as intended, and will open a new tab when selected.
- No more chat pop up when logging into programs for the first time.
- See More Link in Catalog Account used for Credits updated to a friendlier UI.
- Users of API Created accounts will be allowed to add their first and last name at checkout if it is missing.

CATALOG APPEARANCE

- My List changes in Users' Personal Accounts is now live! In Manager there is a new setting that allows for the original Table View, or our new, updated Card View!

MANAGER

- Adding the ability to ask for additional information when registering additional people for a product.
- Searching Seminars in Global Search will no longer throw an error, and when searching for products via Catalog Search, we can now search under All Products without it timing out or continuously spinning.

PRODUCT

- Evaluation Eye Preview will now match Print Preview.

SALES

- Price Adjustment UI are now more user-friendly in the catalog.

AMS (Lighthouse)

DONATIONS

- Added ability to clone donation levels.
- Changed Donations tab to say Donors.

GROUPS

- Fixed an issue where exporting a list from the members tab in a group was returning too many records.
- Fixed an issue where invoices were not being generated when a member upgrades from a free membership to a paid membership.
- UI update for groups that use join requirements.

Full System

ACCOUNTS

- When Users in Greenland update address on front-end, it will no longer require a state.
- Updated the Docs tab in My Account.
- Updated the dialogs when adding or editing a document from the customer's Docs tab.
- Update for SSO clients. If your users use the SSO process to log into CE21, we will automatically remove their ability to edit their name, email address, address, etc - so that you don't have updates in one system and not the other.
- Purchase CE button now works as intended.
- Fixed an issue when uploading multiple docs was only displaying the first document.
- Purchases Tab in Manager User Accounts now has a Videographer Column to see what Videographer is in charge of each program.
- Users must log into their accounts to access Guestbook links as we have updated security.

HELP BUCKET

- Help Bucket now has a "Pending CE21 Development" feature that allows CE21 to update the ticket status, which will remove it from the Main Help Bucket Count.
- Personal Help Bucket will take Users directly to it. There is no longer a pop up asking where they want to go. The badge count will also change depending on our new "Pending Development" feature.