



Release Notes & Updates December 11, 2020

These are the new features and updates for our first release for December.
If you have any questions about these or any features, please contact us at help@ce21.com

ACCOUNTS

- **Accounts > Customers > Customer Details > Credit Tracker Tab: Programs Not Displaying**
Fixed an issue where credit earned wasn't being displayed in credit tracker
- **Accounts > Customers: Merging Group Data**
Added the ability to merge group data when merging duplicate customer accounts

CATALOG

- **Issue: Catalog Widget Not Mobile Friendly**
Updated the Catalog Widget to look better in mobile view

GROUPS

- **Account > My Account > Membership Tab: Update Invoice Due Alert**
Invoicing: Updated the Invoice Due message in the Membership tab
- **Inquiry: Renew/Generate Invoices Missed Some Members**
Invoicing: Fixed an issue where some members could get missed when renewing/generating invoices early

CHAT

- **Viewer > Chat 2.0 > @tags - Only show to Tagger and Tagee - not to everyone else**
Updated highlight when tagging someone in chat
- **Viewer > Chat 2.0 > Display Participant Panel - Unchecking - also unchecks for Moderators**
Fixed an issue where the participant panel would be hidden for moderators when it should not be

PRODUCTS

- **Issue: Unauthenticated Links Showing More Information Under Information Tab Than Usual**
Fixed an issue where too much information was being displayed in viewers - showing extra info to users that is unnecessary
- **Issue: Handouts Randomly Disappearing from Programs**
Fixed an issue that would not display an error message when a handout could not be uploaded
- **Classroom Portal Intro Tab Text disappearing**
Fixed an issue where the content in the classroom intro tab would disappear
- **Catalog > Product Details > Update how the alternative Date Dropdown shows**
Moved alternative dates for programs to the date dropdown from Alternate Dates tab
- **Manager > Edit Product > Duration Field Not Quite Working**
Fixed an issue that would not update the duration when creating an on demand from a webinar
- **My account > Add to calendar button for classrooms not including the account link**
Added a link to customer accounts when adding to calendar

REPORTS

- **Reports > Reports List > Completion Report: Login/Logout Times Not Accurate**
Completion Report: Fixed an issue that caused login/logout times to be incorrect on Completion Reports
- **Issue: Customers Are Appearing As Duplicates Under Sales**
Sales Report: Fixed an issue that caused duplicate orders to appear in customer accounts & PSR
- **Reports > Reports List > Group Invoice Detail Report: Add a Filter to Select Date Type**
Group Invoice Detail report: Added the ability to search for open or paid invoices on the Group Invoice Detail report

MANAGER

- **HTML issues that cropped up when pushing 7.14 into production**
Added features back to the WYSIWYG editor throughout Manager: we lost a couple of important features in some areas and we've gotten those back.

SALES

- **Sales > Import orders > Template fields Password vs Force Password Not Working as Intended**
Fixed an issue when importing orders the Password field was not being populated for new customers

FORMS

- **Lists > Forms > Can we get the form on the catalog to look like the preview**
Updated the look of forms to match the preview
- **Lists > Forms > Submissions: need tools to print and export on this page**
Added the ability to download & print form submissions
- **Lists > Forms > Form Details > Fields Tab: No Option to Upload Doc or Video**
Added the ability to upload docs or video to forms

DIRECTORY

- **Inquiry: Members Not Appearing in Directory if Searched by Zip Code**
Fixed an issue where members were not appearing in the directory when searching by zip code

SETTINGS

- **Guestbook Registration Fields**
Customer Settings: Added a column for fields used in Guestbook registration

SPEAKERS PORTAL

- **Speaker Portal > Evaluation tab- update to use new layout - product cards**
Updated the layout of evaluations in speaker's portals - Major Overhaul - see notes