



Release Notes & Updates

December 20, 2021

These are the new features and updates for our December 20, 2021 (8.25) release. If you have any questions about the items listed in this release, please visit [The Exchange](#) and leave a comment.

LMS (Trident)

ACCOUNTS

- Added customer notes when a recurring payment method is authorized or updated.
- Launch Viewer in Classrooms now works as intended, and will open a new tab when selected.
- No more chat pop up when logging into programs for the first time.
- See More Link in Catalog Account used for Credits updated to a friendlier UI.
- Users of API Created accounts will be allowed to add their first and last name at checkout if it is missing.

CATALOG APPEARANCE

- My List changes in Users' Personal Accounts is now live! In Manager there is a new setting that allows for the original Table View, or our new, updated Card View!

MANAGER

- Adding the ability to ask for additional information when registering additional people for a product.
- Searching Seminars in Global Search will no longer throw an error, and when searching for products via Catalog Search, we can now search under All Products without it timing out or continuously spinning.

PRODUCT

- New Order - Registrant Questions via Backend Orders. Update that allows you to answer the Registrant Type questions when you're placing an order on the backend. This new option will also allow you to bypass that information and alert the user the next time that they log in that they need to answer the information.
- Gift Card Report. Added three new columns to the Gift Card Usage Report: Customer Email, Speaker Email, and Company.

SALES

- Price Adjustment UI are now more user-friendly in the catalog.

AMS (Lighthouse)

DONATIONS

- Fixed an issue where the Total Paid column and the Number of Payments column were not updating when marking a donation payment as paid offline.
- Added the ability for set donation amounts to be recurring.

GROUPS

- Added a setting to bypass the login screen and go directly to account creation when joining a group.
- Fixed an issue that occurred when an ACH payment failed.
- When adding an employee to a company-based membership and the system finds the email address it will not create a duplicate record.

IMPORTS

- Fixed an issue where a member's billing cycle was not being displayed after importing the data.

REPORTS

- Fixed an issue on the donation report that was incorrectly stating a donation is a monthly recurring when it should be a one time donation.

SETTINGS

- Added the ability for the Additional CC Email field to include multiple email addresses.

Full System

ACCOUNTS

- Registrant Types can now be updated upon swapping registrants to products on either the back-end, or customers can be alerted to update their registrant type on the front-end.

HELP BUCKET

- Pending Development will be checked by default when in your personal Help Bucket.
- Users mentioned will now show as their names vs User IDs when hovered over in Notes Column.
- Help Bucket queue now has two additional columns to choose from via the Column Chooser: Due Date and Tags. This allows us to sort by Due Date, and see what tickets have what tags associated with them.

LISTS

- New button added to Products that allows Registrants' Certification Updates to Sync with Registration Reports in Manager.
- Updated some of the certification requirements to have an option to be mandatory. Set the Live Event Attendance requirement to be mandatory.

MANAGER

- This update will show the expiration date of the program within the receipt table for the order confirmation, alerting your users to the fact that they have a finite amount of time to watch the program.
- Updated Issue Refund with additional UI for Cancellation Fees and Help Text to be more User Friendly.

PRODUCT

- Cloned and Duplicated Products now also have Audit Logs, that will initially state the who and when they were first duplicated/cloned.

SALES

- Bulk upload Speakers option now available to users under Discounts.

SETTINGS

- When the Ask of Every Speaker setting is used for Evaluations, Speakers will now have their Credentials listed after their names.
- Increased the file size limit when uploading documents through a question set and the Docs tab in My Account.