



Release Notes & Updates

December 6, 2021

These are the new features and updates for our December 6, 2021 (8.24) release. If you have any questions about the items listed in this release, please visit [The Exchange](#) and leave a comment.

Full System

HELP BUCKET

- Now when adding a note to help bucket issues, if need be, the option to change the ticket status is right there within the Add Note button!
- Mention Reporter button, a CE21 Specific feature, now makes it easier when communicating with Reporters in the Help Bucket. Simply click on the button to have the reporter mentioned automatically.
- The Feedback Requested setting and Private CE21 setting in Help Bucket Notes have been updated. Private notes will only allow CE21 Users to be mentioned. If the user mentioned is not a CE21 User, they will automatically be un-tagged. You no longer can request feedback and have a private note.
- Help Bucket now has additional personal settings in your dashboard. Users can choose if they want to receive specific email status updates on their help bucket issues!
- Manager Link on Help Bucket updated to "Reporting Location".

SETTINGS

- My List changes in Users' Personal Accounts is now live! In Manager there is a new setting that allows for the original Table View, or our new, updated Card View!
- Added a column to the Customer Settings so that fields can be selected to show upon checkout. Updated the column headers to be more general and ease confusion. Tenants will be able to select the fields they want to appear during checkout, along with "New Registration" being updated to "Account Creation".

MANAGER

- Now Favorite Tiles in Manager can be deleted, and not only edited.

PRODUCTS

- Update to badge group table to include more details related to settings.
- Made adjustments to the viewer so resizing doesn't obscure buttons.

SALES

- If you set a price adjustment maximum and a user is refunded or swapped, we will now appropriately put that user's unused "ticket" back into the available price adjustment bucket to be used by the next person.
- Updated all price adjustment settings to be positive (Show vs. Hide) to be consistent with our settings.
- Canceling physical items no longer affect other products within the same purchase.

SMART LISTS

- Updated the criteria field to be a searchable dropdown when using the data field Customer - Account Flags.

AMS (Lighthouse)

GROUPS

- Added an "undo" feature to the Pending Approval process so that a prospective member can be moved back into a Pending Approval status if a mistake is made.
- Added the ability for members to update the answers provided on the question set from the Question Set button in their account.
- Fixed an issue where the setting to expire a product based upon the media type expiration setting was not working correctly when the product was purchased through a group.

IMPORTS

- Added column to the member import template so that customer data can be imported at the same time as membership data.