

Release Notes & Updates February 26, 2021

These are the new features and updates for our last release for February, 2021. If you have any questions about these or any features, please contact us at <u>help@ce21.com</u>

LMS

ACCOUNTS

- Speaker Portal > Evaluation tab- update to use new layout product cards Updated the Speaker Portal Evaluation tab to include product cards
- Catalog > My List > Email Link Button > Disable button if Product is not active Disabled the Email Link button in customer accounts when a product is no longer active

LISTS

• Certificate is not populating the message token correctly Fixed an issue where the {ClassroomScheduleTotalHoursEarned} token was not pulling the correct data

MARKETING

• Do not scroll ads when a banner ad group contains one active ad Updated the logic in Banner Ads so that it does not scroll when there is only one image

NOTIFICATIONS

• Manager > Notifications > Message Token in Email Template blowing out formatting Fixed an issue where adding a message token into a button would blow out the formatting

PRODUCTS

- Catalog > Products > Edit Product > Information Tab > Bulk Operations: Add Ability to Print/Email Certificates in Bulk
 - Added the ability to print/email certificates in bulk
- Webinar: Edit Product: Interactivity Portal Added the Interactivity portal to webinars
- Opt-In Emails Products listing incorrect times
 Fixed an issue when program times were listed incorrectly in the opt in email notifications

 Opt-In Emails Products listed twice
- Opt-In Emails Products listed twice
 Updated the logic for opt in email notifications to not duplicate programs
- SCORM Certification NOT getting recognized until CE21 check Updated SCORM completion to not require a system check for completion
- Products > Text based PDF product type > Please review, test, fix
 Updated the Text Based PDF product type
- Distributed program > Cancelled dates downstream were readded when a change at producer took place Fixed an issue with distribution where a cancelled program would get readded if a change was made at the producer level
- Issue: Pop Up Quizzes Delayed and Video Still Playing in Background Fixed an issue where pop up quizzes were being delayed at the end of a program
- Issue: Widget Not Showing Price with GST Included Fixed an issue where GST was not being included in a product price
- Issue: Program Schedule not Distributing Downstream Fixed an issue where a program schedule might not get distributed
- Issue: Speaker Emails Should Not Appear When "Asking a Particular Speaker" Updated the "Ask the Speaker" tool to hide the speakers' email addresses

• ShipStation --> CE21 not passing partially shipped shipments Updated the integration with ShipStation for partially shipped orders

REPORTS

- Issue: Product Detail Report Not Pulling Currently Active Prices Updated the Price Type column in the product detail report
- Enhancement: Adding Additional Columns to Reports
 Added Account Type column to reports
- Enhancement: Evaluation Drop Down to Have a Search Bar Function Similar to Adding Quizzes on Back-End

Added search suggestions scroll to the evaluation filer on the Evaluation Completion report

SALES

- Sales > Inventory > Inventory Tab: Add an Export to Excel Button Added the ability to export the inventory list
- Inquiry: Related Products/Sales tab displaying a discount that program is not valid for Fixed an issue where an excluded product might appear in a discount
- Enhancement to Bundles: Sales > Bundles: Add SEO Section Added a SEO section to bundles

SETTINGS

• Settings > Custom Label Table > allow the way to update Affidavit Added Affidavit to the Misc Labels

AMS (Lighthouse)

DONATIONS

• **Catalog > Donations: Update Layout** Updated the Donations page layout to make it more user friendly

DIRECTORY

• Settings > Directory Settings > Add a new setting to choose to show credentials as well or instead of prefix Added Prefix to the list of fields that can be displayed in the directory

GROUPS

- ACH/eCheck Payment Updates: Need to Set Up for Recurring Payments Added ACH for recurring payments
- Accounts > Customers > Customer Details > Membership Tab: Payment Setup/Reactive Dialog Updates
 Updated the Payment Setup/Reactivate modal
- Groups > Groups List > Add/Edit Member Group > Membership Tab > Renewal Policy Tab: Add Invoice Settings #2

Added settings to the Suspended suspension rule to allow staff to keep or cancel outstanding invoices when triggered

 Groups > Groups List > Add/Edit Member Group > Membership Tab > Renewal Policy Tab: Add Invoice Setting #1

Added settings to the renewal period option No Renewal - Expires to allow staff to keep or cancel outstanding invoices

 Accounts > Customers > Customer Details > Membership Tab > Invoices & Payments: Removal of Invoices

Updated how the system deals with outstanding invoices when a membership moves into a suspended, ended or cancelled status

LMS & AMS

ACCOUNTS

- Enhancement: Hover Feature Stating When Messages Were Opened Added hover over details to the communications status Open
- Accounts > Customers > Customer Details Display State abbreviation instead of State Added a copy tool to address cards in a customer account

MANAGER

- Paste as word/Paste Fixed an issue with the Paste from Word option in the WYSIWYG editors
- Unresponsive black modal windows Fixed an issue where modals would be unresponsive

SALES

• Sales > Orders > New/Edit Order: Add Paid Offline Added Paid Offline as a payment type when adding/editing an order

SETTINGS

• Facebook Pixel - need to add flow similar to google tag manager Updated the integration with Facebook Pixel

SHOPPING CART

• Shopping cart - Reorganize the credit card form Updated the credit card entry screen to have the card number be the first field