Release Notes & Updates
March 15, 2021

These are the new features and updates for our March 15, 2021 release.
If you have any questions about these or any features, please contact us at help@ce21.com

LMS

ACCOUNTS

- **Enhancement: Programs in Classrooms Need to ALWAYS Follow ALL TABS in Customer Accounts (Back-End)**
  Updated the sorting for programs included in classrooms to match the schedule when viewing in the customer's purchases tab

CATALOG

- **Inquiry, Can we Show bundles in product search results?**
  Updated the catalog search to include bundles

LISTS

- **Lists > Cert Requirements > Certificates - Edit Certificate - New message token**
  Updated and added certificate message tokens for classrooms
- **Lists > Quiz Options > Update the label on one of the options**
  Updated the quiz options to better reflect what "Display correct answer" shows

PRODUCTS

- **Catalog > Product > Edit Product - Duplicating SCORM does not carry over Uploaded SCORM program**
  Updated the duplicate process to copy uploaded files for SCORMs
- **Catalog > Webinar Products > Webinar settings > Add in the host name to the information in that tab**
  Added host name to the display for webinars
- **Viewer > Transcript Tab > Replay / On Demand > Skipping around in video by clicking on phrases**
  Fixed an issue where clicking around the transcript would skip to that point in Video Replays and On Demands
- **Viewer > Chat 2.0 > Change Participant / Moderator Badge to look like rest of Viewer badges**
  Updated the badges in Chat for consistency
- **Manager > Replay > Downstream Tenant when Distributed > Ability to edit the start time**
  Added the ability to edit the start time for programs that have been distributed
- **Manager > Product > Viewer Settings > Pre Post Pop Ups Widget > Clean up field sizes / change how time can be entered**
  Updated the layout when creating pre/post seminar popups
- **Enhancement: Email Registrants Selection to Send to Faculty**
  Added the option to email faculty from the Email Registrants option
- **Enhancement: Sort By section in Video Manager Needs to be Sticky**
  Made the "Sort By" option sticky in Presenter
- **Issue: Update SURGE Template Add to Calendar Button**
  Updated the look of the Add to calendar button in classroom template
- **Issue: Clicking Back Button (as Instructed) Causes You to Start Over**
  Fixed an issue where clicking the back button would cause the customer to start the program over in text based products
- **Issue: Launch Count Not Working as Intended**
  Fixed an issue where the launch count would be 0 even when the customer viewed the program
- **Issue: Customer Tokens not Working in Titles of Pre-Seminar Pop Ups**
  Fixed an issue where message tokens were not displaying correctly in pre seminar popups

REPORTS

- **Reports > Reports List - Product Sales reports is listing/counting "Purchase CE credit" the same as the product**
  Fixed an issue where purchasing CE credit was being listed as the product it was purchased for on the product sales report

SALES

- **Sales > Orders > Edit Order: When Changing Registrant Add New Customer**
  Added the ability to add a new customer when changing registrants and the new customer does not exist in the database already
- **Sales > Price Adjust Templates > Admin users can't access the price adjustment templates page again**
  Fixed an issue where the Price Adjustment Template page would error
- **Sales > Orders > Edit > Order - Do not include purchased CE on the Packing Slip**
  Updated the packing slip to not include purchased CE credit

AMS (Lighthouse)

DIRECTORY

- **Settings > Directory Settings: Custom Field Search Widget Update**
  Updated the directory settings to include all custom fields and the fields do not need to be displayed in all customer profile

GROUPS

- **Sales > Orders > Edit Order: Refunds for Group Invoices**
  When refunding group invoices, updated the process to make it easier for staff to cancel or reopen the invoice
- **Notifications > Email Templates: Add Message Token**
  Added Customer Last Name message token to group email templates
- **Sales > Invoicing: Update to Invoice & Statement Templates (2 of 2)**
  Updated the Statement template to better reflect refunds
- **Groups > Groups List > Add/Edit Member Group > Membership Tab > Renewal Policy Tab: Membership Alerts**
  Updated the membership alerts to provide more options for staff

Full System

ACCOUNTS

- **Accounts > Import Customers > Import Tab: Error Handling**
  Improved error handing for customer imports
- Data import > Error - not uploading the import, import seems correct
  Improved error handing for customer imports
- Issue: First Name Field Needs to Always be in The Left Column in New User Registration
  Updated the layout when a customer is creating their account
- Lists > Account Lists > Industry codes: There is an option that is not available with you add a user in manager
  Triggered question not appearing when selecting the trigger when adding a new customer in Manager

REPORTS

- **Reports > Reports List > Please add External ID to many reports**
  Added external ID to many reports

SALES

- **Sales > Orders > Edit Order > Convert to other payment type / Pay Remaning Amount : Add "Paid Offline" option**
  Added the Paid Offline option when converting a payment type

MANAGER

- **Typos/Errors and Minor Changes:**
  Cleaned up typos