Release Notes & Updates
March 29, 2021

These are the new features and updates for our March 29, 2021 release.
If you have any questions about these or any features, please contact us at help@ce21.com

LMS

ACCOUNTS

- **Enhancement: Speaker Evals Back End to Match Front End**
  Updated the display of speaker evaluations to match the manager view with the speaker portal view

CATALOG

- **Product Groups - Including Categories or Topic Areas + individual products returns no results**
  Updated the search functionality when searching for products that have been grouped together

LISTS

- **Issue: Codes Timing Out at Two Minutes -- Not Correlating with Selected Display Duration**
  Fixed an issue where participation codes were not display for the duration of the time that they were set to display

APPEARANCE

- **Appearance - Layout - Changes to Product Scroll Widget**
  Updated the product scroll widget

GLOBAL MEDIA

- **Search field when adding image by using Browse Server - in Global media**
  Added a search filter when uploading an image into the rich text editor

MOBILE

- **Issue: Safari Browser Specific -- Buttons are Centered in Programs -- Should Be Aligned Left**
  Fixed a button layout issue in Safari

NOTIFICATIONS

- **Inquiry: Wrong Email Template Sent**
  Fixed an issue where a copied email template was set as a reminder but the original template was sent

PRODUCTS

- **General Testing - Edit Seminar - Seminar Date - Faculty Widget - Don't require bio when editing faculty**
  Removed bio requirement when editing faculty in a program
- **Subtitles for physical items need to show on catalog**
  Subtitles for physical products now display throughout the catalog rather than only displaying in the product details page
- **Inquiry: Sort by date for books**
  Updated the sort by date for books
- **Catalog > Sharing Marketplace - sharing takes a REALLLLLLY long time - update the stored procedure?**
  Improved performance when sharing in a product
- **Catalog > Sharing Marketplace - When I share something in - it is not pulling in the email reminders like it should**
  When reminders are set to be automatically added to products, they will now be added to those products that are shared in

- **Manager > Product > Viewer Settings > Chat Widget > New "Display all registrants in participant panel" option**
  Added a setting to be able to display all registrants in the chat widget
- **Issue: Distributed Physical Products Having Issues with Copyright Date**
  Fixed an issue with copyright dates when the product gets distributed
- **Enhancement: Overall Course Completion Mark Complete Button Back-End**
  Added a button to mark an whole classroom complete
- **Enhancement: Undistribute All Button Needed**
  Added an Undistribute button to remove a product from tenants that it has been distributed to
- **Enhancement: Select All Option Needed for Required Column in Classrooms**
  Added a Select All option when requiring classroom components that must be completed
- **Enhancement: Updating Forum Faculty Moderation Settings to Match Chat Faculty Mod Settings**
  Updated the forum moderator setting to match the chat moderator settings

REPORTS

- **Reports > Reports List > Registration & Completion Reports: Update Columns**
  Updated the Duration & Presenter Duration columns to display in minutes in the registration & completion reports
- **Issue: CLE Seminars Reports Stuck in Pending (Overnight Fix)**
  Fixed an issue where some reports were getting stuck in pending status
- **Enhancement: Allow for Multiple Program Searches in PSR at One Time**
  Updated the Product Sales report to search for multiple programs
- **Reports > Reports List > Product Sales Report - Need SHIP TO address information added to this report**
  Added Ship To address info to the Product Sales report

SALES

- **Need to be able to deactivate Additional Physical CE test**
  Added the ability to deactivate Additional Physical CE products in customer accounts
- **Catalog > Products > Price Adjustment tool - add a Save As Price Adjustment Template button**
  When creating a price adjustment in a product it can now be saved as a template
- **Sales > Price Adjustments > Can we incorporate this as one page so that the users can edit and see the products in one area**
  Added a Product History tab when editing price adjustment templates to make it easier to see & add the products it is associated with
- **My Account > Payment Plan > When recurring profile deactivates "Update Credit Card" button should not display**
  Removed the Update Credit Card button when a payment plan has been deactivated
- **Sales > Orders > Edit Order > Error attempting to mark payment plan as DEAD**
  Fixed an issue where a payment plan was marked as dead but still in a pending status

SETTINGS

- **Inquiry: How can we edit the following message?**
  Updated the message displayed when a program has reached it's limit

VIEWER

- **Viewer > Sync Slides > New Process for representing when slides aren't sync'd and Resychronizing**
  Updated the process to show when slides are out of sync and resynchronizing
- **Manager > Lists > Viewer Alerts > Default one to be default for Force Reload of Program Viewers**
  Defaulted an alert when the viewer needs to be reloaded
- **Presenter > Advanced Options on ALL Presenters > Add "Force Reload Viewer" option**
  Added a button for staff to reload the viewer if a problem occurs during a program so customers do not have to do anything

AMS (Lighthouse)

SALES

- **Sales > Orders > Edit Order: Add Checkbox that Check has been Received**
  Added the checkbox to receive the check when staff enters the pending check info for dues invoices

GROUPS

- **My Account > Membership Tab > Invoices & Payments: Add the Cancel Auto Payments Button**
  Added a setting to enable the option for members to cancel their auto recurring credit card if they want to switch to manual payments

ACCOUNTS

- **Catalog > My Account > Company Portal > Company Settings: Gray Out Settings**
  Grayed out the company settings when admins are not allowed to change them

Full System

ACCOUNTS

- **Issue: Error Handling on Import Customers -- Need to Remove First Part**
  Updated the error message when there is an issue with column headers on a customer import

REPORTS

- **Reports > Reports List: Add New Report - Accounts Receivable Report**
  Added a new report, Accounts Receivable, that will pull all open group invoices and orders

PRODUCTS

- **Groups > Groups List > Add/Edit Member Group > Products Tab: Update Expiration Settings to Include Lapsed/Suspended**
  Products will expire if a member goes lapsed or suspended and the price adjustment is set to expire when the group expires