



## Release Notes & Updates April 12, 2021

These are the new features and updates for our April 12, 2021 release.  
If you have any questions about these or any features, please contact us at [help@ce21.com](mailto:help@ce21.com)

### LMS

#### ACCOUNTS

- **Catalog > User Account showing shipping details when the product doesn't have any shipping included**  
Removed the shipping details table from customer accounts when shipping has been excluded
- **Catalog > Customer account > My List >< IE Warning - Modify Icons / Launch Account in MS Edge**  
Updated the IE warning message to Launch MS Edge
- **Issue: Speaker Portal Needs to Distribute from Producer Tenant**  
Fixed an issue where the speaker portal was timing out when a product was distributed

#### APPEARANCE

- **5 of 5 | Manager > Global Media > Edit Image Modal**  
Updated the UI when editing an image in Global Media
- **1 of 5 | Manager > Global Media > List View (Default View)**  
Updated the UI in Global Media

#### LISTS

- **Lists > Certificate Requirements > Certificates - Edit Certificate - Credit Statement Token not working**  
Fixed an issue with the credit statement token
- **Preview Certificate when using EarnedCredit tokens needs to display when using earnedcredit token**  
The Preview Certificate will now display credit types when using the earned credit token
- **Issue: Custom Credit Tokens Not Working as Intended**  
Fixed an issue with custom credit message tokens

#### DASHBOARD

- **Enhancement: Add "Sort" to Additional Columns in Upcoming Programs**  
Added the ability to sort columns in the Upcoming Programs dashboard

#### PRODUCTS

- **Catalog > Products > Edit Product: Add Share Buttons**  
Added Social Media buttons in products for staff to post easily
- **CE21 not passing partially shipped shipments**  
Fixed an issue where the shipping status was not being fully updated with ShipStation
- **Text Based CE: Certification Requirement - Seminar Completion**  
Updated the Text Based CE product to have a Seminar Completion requirement
- **General Testing- Edit Seminar - Information Tab - Registrants widget - bulk operation - move users - provide feedback**  
Added a spinner so staff knows a process is being run when moving registrants to another program
- **Issue: Text-Based PDF Programs Still a Bit Buggy**  
Fixed a couple of issues when viewing a Text Based CE product
- **Enhancement: Copyright Date Needs to Be Greyed Out When Physical Products are Distributed**  
Grayed out Copyright Date on distributed products

#### REPORTS

- **Inquiry: Users coming through on Evaluation Completion Report without completing Evaluations**  
Fixed an issue where partially completed evaluations were appearing on the Evaluation Completion report

- **Enhancement: Update Program/SKU Search in Reports**  
Updated the search products filter in reports
- **Issue: Unable to Export Evaluation Reports**  
Fixed an issue where exporting evaluation reports was failing

## SALES

- **Sales > Orders > Edit Order: Shipping Status Dropdown**  
Removed the shipping status Reset Shipping

## VIEWER

- **Viewer > Chat > Pop Out Chat Not working (Side Effect of One-on-One Chat?)**  
Fixed an issue where the Chat pop out was not displaying any data

## AMS (Lighthouse)

### ACCOUNTS

- **Accounts > Speakers > Speaker Details > Donations Tab: Add the Add Donations Button**  
Added the Add Donations button in speaker accounts

### REPORTS

- **Reports > Reports List > Group Invoice Detail Report: Updates**  
Added a billing cycle filter and Current Group Price column to the Group Invoicing Detail report

### GROUPS

- **Notifications > Email Templates > Edit Email Template > Membership Invoice Email Template: Add a Link to Pay Invoice**  
Created a message token that allows group invoices to be paid w/o logging in
- **Groups > Groups List > Add/Edit Member Group > Members Tab: Add a New Column to the Column Chooser**  
Added Current Group Price column to the Group > Members page
- **Groups > Group List > Membership Tab > Renewal Policy: Add Options for Payment Reminders**  
Add the ability for staff to select who payment reminders can be sent to
- **Catalog > My Account: Membership Alerts Duplicated**  
Fixed an issue where membership alerts were being duplicated
- **Notifications > Email Templates > Edit Email Templates > Membership Payment Reminders: Add Payment Option Message tokens**  
Added a Billing cycle message token to group payment reminders
- **Email notification > Staff notification for group purchase email > Question set form emailing as blank**  
Fixed an issue where question set data was not appearing in the email sent in the staff notification

## Full System

### ACCOUNTS

- **Accounts > Customer > Customer Details > Purchases Tab: Check Order with Pay Later Option Disappears from Purchases Tab**  
Updated purchases that have used the Pay Later option to function like pending checks in a customer account
- **Accounts > Customer imports > 2 updates to the upload**  
Updated the customer import template to display an error message when uploading a workbook and removed the case sensitive requirement for column headers
- **Speaker Portal > Incredibly slow - times out**  
Fixed an issue where the speaker portal was timing out
- **Catalog > Reset Password > Temp Password / New Password Page**  
Updated the text on the Change Password page

### REPORTS

- **Sales > Orders > Edit Order: Orders with the Pay Later Option Not Appearing in Reports**  
Updated how the Pay Later payment option appears on reports

- **Reports > Account Report > Give the email report option for the customer report**  
Added the Email option for the Accounts report
- **Enhancement: Add External ID Value to Reports**  
Added External ID column to the accounts report

## PRODUCTS

- **Update Logic for the sign in button/join and buy button on the product**  
Updated the logic behind the sign in & join and buy buttons displayed with price adjustments
- **Issue: Duplicating a Complex Live Event Has Issues**  
Fixed issues when duplicating complex live events

## MANAGER

- **Rich Text Editor - can we add in some predefined fonts?**  
Added predefined fonts to the editor so staff can select font options

## SALES

- **Enhancement: Add Column Sorters to ALL Discount Columns**  
Added the ability to sort columns on the Discounts page

## SETTINGS

- **Update Language About Discounts and Gift Card Codes During Checkout**  
Added a site message so staff can edit the text displayed for discounts & gift cards

## ALL

- **Typos/Errors and Minor Changes:**  
Typo fixes