



Release Notes & Updates April 26, 2021

These are the new features and updates for our April 26, 2021 release.
If you have any questions about these or any features, please contact us at help@ce21.com

LMS

ACCOUNTS

- **Catalog > User Account showing shipping details when the product doesn't have any shipping included**
Removed the shipping details table from customer accounts when shipping has been excluded
- **Catalog > Customer account > My List >< IE Warning - Modify Icons / Launch Account in MS Edge**
Updated the IE warning message to Launch MS Edge
- **Issue: Speaker Portal Needs to Distribute from Producer Tenant**
Fixed an issue where the speaker portal was timing out when a product was distributed

APPEARANCE

- **Global Media - Up the Limit on Uploaded Videos**
Updated the limit on how long videos can be when they are uploaded to Global Media

LISTS

- **Issue: Code Configuration Issue**
Updated the error message if there is an issue when configuring participation codes

MARKETING

- **Product Groups enhancement**
Updated Product Groups

PRODUCTS

- **Catalog > Product > Payment Plan Available Button: Payment Plans with Surcharges**
Updated the UI when a customer is purchasing a payment plan so they know a surcharge is due today
- **Add copyright date to packing slips**
Added copyright date to product packing slips
- **Manager Setting > Setting to auto-register speakers to course is not working**
Fixed an issue where the auto register speaker function was not working
- **Viewer > Chat Tab Periodically disappears for Attendees > May return with refresh or not**
Fixed an issue where the chat tab might randomly disappear
- **Manager > Edit Product / Preview Viewer > Cert Requirement > Preview Quiz & Evaluation**
Added a preview button for quizzes & evaluations when added as a cert requirement
- **Manager > Product Snapshot > Virtual Conference > Guestbook enabled but showing n/a/ in product snapshot**
Fixed an issue where guestbook enabled was not appearing in the product snapshot
- **Enhancement: Remove Presenter Button on Results Page for Text Based Products in Manager**
Removed the presenter button from text based CE products
- **Enhancement: If No Reviews on Product, Review Tab Should Disappear Automatically**
Updated the product UI to auto hide the reviews field if a product has not been reviewed
- **Need to add SEO Settings to DVD, CD, Books and other product types**
Added SEO settings to DVD, CD, Books, & Other Product types

REPORTS

- **Reports > Reports List > Product Detail Report: Add a Column for Internal Docs?**
Added a column to the Product Detail Report for internal docs

NOTIFICATIONS

- **Issue: Calendar Link Reminder Message Tokens Aren't Working Accordingly**
Fixed an issue with calendar link message tokens in reminder emails

SETTINGS

- **Credit Tracker: Updates to Credit Tracker**
Added a setting to the credit tracker for staff to hide the option for customers to add 3rd party credits
- **Settings > Catalog settings > purchase expirations - add allow archive for credit column, and update the save feature**
Added a column in the Purchase Expirations to allow archives to be viewed for credit

AMS (Lighthouse)

DIRECTORY

- **Inquiry: "amp;" Appearing in Directory Search Results**
Fixed an issue where "amp;" was appearing in the directory

PRODUCTS

- **Product Details > Join and Buy > With free membership shopping cart flow break**
Updated the process when purchasing a product and joining the association at the same time

GROUPS

- **Accounts > Customers > Customer Details > Membership/Company Based Membership Tab > Manage Employees: Add Checkboxes**
Added checkboxes so staff or admins can select multiple employees when adding them to a company-based membership
- **Groups > Groups List > Add/Edit Member Group > Membership Tab > New Applications: Set Start Date When Application Approved**
For groups that require approval, the start date can now be set when the member is approved
- **Accounts > Customers > Customer Details > Membership Tab: Pending Payment Status**
If an existing member is in a pending payment status, they are now treated as if they were active
- **Groups > Question Sets > Edit Question Sets: Setting to Hide on Profile**
Added a setting to allow staff to hide a question set question on a profile but it is still visible to staff
- **Groups > Company Based Memberships: Group Product Not Expiring**
Fixed an issue where employees could still access programs that were purchased through a company based membership which they are no longer a member
- **Catalog > My Account > Membership Tab: Auto Hide Payment Status**
Updated the Membership Tab UI to hide Payment Status when a member is no longer active
- **Write-Off Invoice - please add a write off watermark**
Added a watermark to group invoices that have been written off

Full System

ACCOUNTS

- **Accounts > Customers > Bulk Operation > Merge: Update to Bring Over Data**
Updated the merge function so that the most current data is retained

MANAGER

- **Manager > Footer > Another Link "Newsletter"**
Added a newsletter link in the footer of Manager for tenant staff to access our newsletter

MARKETING

- **Marketing > Smart Lists > Detail > Parameters Tab: Add Operators**
Added "Is not empty" and "Is not equal to" operators to smart lists

- **Marketing > Smart Lists > Based on Query > Parameters Tab: Update to Criteria Field #1**
Updated the criteria fields in smart lists so that values do not have to be manually entered for every data field