

July 2020 Release Notes & Updates

These are the new features and updates that occurred in the last quarter. If you have any questions about these or any features, please contact us at help@ce21.com

CATALOG

- Catalog > Products > Edit Product SEO for Other Digital Products
 Added SEO for Other Digital Product types
- Catalog > Product > Edit Product Unable to release Webinar
 Fixed an issue where a webinar could not be released
- Catalog > Products > Edit Product Max Registration Not working correctly Fixed an issue with maximum number of registrants
- Catalog > Products Edit Product Hide on Catalog now Deactivates program
 Fixed an issue to prevent deactivating a program when choosing to hide it
- Catalog > If no base price is showing, don't show on catalog widgets or in the calendar

UI Update: If set to "never show base price on product", do not show the base price in calendar and catalog widgets

GROUPS

 Groups > Groups List > Add/Edit Member Group > Membership Tab > Renewal Policy Tab: Move to Another Group Upon Renewal.

Setting to automatically move members from one group to another upon renewal date

MANAGER

- Manager > Sales Order > Change Registrant > A little clean up on the top of this modal
 - UI Update: Cleanup of change registrant modal
- Manager > Settings > Webinar Settings > Hide Some Webinar Services
 Hid unused webinar services

REPORTS

- Reports > Registration and Completion reports > Add in Live event agendas

 Added live event agenda items to the completion and registration reports
- Reports > Reports List > Product Sales Report: Add Registrant Address/Phone Fields to Column Chooser
 - Added registrant address & phone columns to the product sales report

SETTINGS

- Settings > Notifications: Company Based Membership Ownership Transferred Email templates for transferring ownership of a company-based membership
- Settings Ecommerce Settings Donations Ecommerce Settings
 Ability to have a secondary payment processor to process donations

 My Account > Company Portal > Employee List: Adding New Employee w/ Existing Company

Update when adding an employee to a company but they have a different company in their profile

 Webinars > Book Webinar > At moment of booking - allow to choose faculty as panelists

Ability to add faculty as panelists when creating a webinar automatically

VIEWER

 Viewer > Transcript Tab> Search in Transcript is a bit funky - first search works subsequent ones not so good.

Improved the usability of the search function in the transcript tab

Viewer > Safari > Mobile Device > Open viewer in same tab vs target _blank
 Updated the process of launching a viewer in Safari on iOS

APPEARANCE

- Appearance > Layout > Feature Product Scroll Widget: Display Price Range
 UI Update: Display price adjustment in the featured product scroll widget
- Credit tracker > Updates to the way the credit shows for classrooms and live events

UI Update: Updated the layout of the credit tracker

 Custom Data > Setting that shows the data above/below description on catalog can it also show in description on viewer too

Added a setting to allow custom data to be displayed in the viewer

- Customer registration fields Put country on its own line
 UI Update: Adjusted the placement of the address fields on the customer registration form
- The customer import template will not upload the zip codes with leading zeros
 Updated the customer import template to handle leading zeros in zip code column
- Payment Plans: Surcharge not included in the total price; Total Price does not equal Total to be Paid

Include surcharge in total price

- Active program not showing on customer's account online.
 Fixed a defect where refunded, but still active, programs were not accessible
- Group member status is not automatically updating upon end date Fixed a defect to update the membership status when the membership period ends
- Add Credit ID field to Lists > Product Lists > Credit Types
 Add Credit ID column when selecting credit types

DEFECTS

- Catalog > Products: Member Pricing on Product Snapshot Displaying Backwards.

 UI Update: Display member pricing and discount in the proper order in product snapshot
- Settings > Notification Settings.

Fixed an issue where the content of email templates would be blank

• Registrant types not working in conjunction with bundles.

Fixed an issue where registrant type questions would not appear when purchasing a bundle

• Inquiry: Error - Country Length is Invalid
Fixed a defect when making a purchase from Vietnam

- Classroom Tokens not routing to Viewer Fixed a defect where launch tokens were not loading the correct page
- Bundle Defect: registrant types not working in conjunction with bundles. Fixed an issue where registrant type questions would not appear when purchasing a bundle
- Import Speakers is failing and giving no indication as to why Fixed an issue with speaker imports