



## July 30, 2020 Release Notes & Updates

These are the new features and updates that occurred in the last release. If you have any questions about these or any features, please contact us at [help@ce21.com](mailto:help@ce21.com)

### CATALOG

- **Catalog > Products > Edit Product > Interaction Tab > Forum Tab > Pending Tab: Add a "Ding" When New Posts Arrive**  
Added an audio notification when a post arrives in the Interaction tab
- **Catalog > Speaker Chat Link**  
UI Update: Added direct link to chat in speaker product list
- **Catalog > Viewer > Classroom/VC's > Tabs (Not Pills) - Improved look and feel**  
UI Update: Improved the look and feel when using tabs in classrooms
- **Classrooms with overall certificates**  
Display Overall Classroom Certification button at all times
- **Catalog > Account > Cleaning up Language around iOS and Participation Codes**  
UI Update: Cleaned up language regarding participation codes on iOS devices

### GROUPS

- **Groups > Groups List > Add/Edit Member Group > Membership Tab > Renewal Policy Tab - Add option to take a dollar amount off dues**  
Added the ability to take a dollar amount off of group dues for billing cycles

### MANAGER

- **Manager > Classroom > Tabs > text changes and only show color picker when changing tabs to pills**  
UI Update: Only displaying color picker when using pills
- **Manager > Edit Non-Live Products > Duration shouldn't be editable**  
UI Update: Display presenter duration in the duration field for non-live programs
- **Manager > Online Course > A Few Programs within have Audio Only in Download instead of video download options**  
Fixed an issue when media is clipped and captions generated that would cause the download to be audio only
- **Manager > Products > Virtual Conference > Tabs**  
Setting a default tab based on date for Virtual Conferences

### SALES

- **Sales > Orders > Edit Order: Speakers Not Found when Changing Registrant**  
Speakers are now found when searching to change a registrant
- **Sales > Invoicing: Need to Give Multi Select Filters Titles**  
UI Update: Added titles to clarify what filters are being selected
- **Sales > Donations: Default Donation Not Applying Correctly**  
Fixed an issue where the donation selected to be the default was not being applied
- **Add CustomerAlert token to the OrderConfirmation template**  
Added Customer Alert message token to order confirmation template

## REPORTS

- **Reports > Reports List > Registration Report**  
Updated the Percent Viewed column in the registration report
- **Reports > Completion report > Add column - Registrant Job title**  
Added registrant job title to registration report

## SETTINGS

- **My Account > Company Portal > Company Based Group Link > Add Employee to Group: Update Text in Modal**  
UI Update: Updated text when adding an employee to a company based membership
- **SEO Keyword Character limit**  
Expanded SEO character limit from 200 characters
- **Lists > Cert Requirements > Certificates: New Message Token**  
Added Product Expiration Date token to certificates
- **Accounts > Customers > Marking Quiz complete**  
Streamlined the process of marking quiz complete
- **Payment Plan Issue**  
Added a Paid Offline button when a payment plan payment was taken outside of CE21
- **Survey > Results**  
Added the ability to pull classroom survey data

## VIEWER

- **Viewer > Classrooms with Pills at Tabs > The Default State is no tab is highlighted**  
UI Update: Highlighted the default tab when pills are used
- **Viewers > Closed Caption Menu > Let's clean this up in all spots it shows - Presenter / Viewer / Video Manager / Editor**  
UI Update: Cleaned up the display of closed captions
- **1 of 2: Presenter > Video Manager > Closed Caption - have a "Closed Captions Manager" button in the Caption dialogs**  
Added closed caption manager button

## APPEARANCE

- **Add <a href=tel: tag to all phone numbers in the footers**  
Added tag in footer so phone numbers are clickable

## DEFECTS

- **Defect: SEO settings > Keywords Field**  
Fixed an issue where commas were not inserted in SEO Keywords
- **Defect: Cancelled Group Invoice Cannot be Removed from Cart**  
Fixed an issue where a cancelled group invoice could get stuck in a member's cart
- **Broken Tokens ({ProgramDate} and {ProgramSchedule}) for Event Reminder email templates**  
Fixed an issue where Program Date and Program Schedule message tokens not displaying

## MARKETING

- **Marketing - Smart Lists**  
Phase 1 of Smart Lists - Ability to create query driven automated lists