Release Notes & Updates
August 2, 2021

These are the new features and updates for our August 2, 2021 (8.15) release.
If you have any questions about these or any features, please contact us at help@ce21.com

LMS

ACCOUNTS

- Made the customer participation log UI easier to understand

NOTIFICATIONS

- Added a new message token to Event Reminders for staff to email a link to an evaluation

CATALOG

- Fixed an issue where the Launch button was not displaying on the product details page if the customer had already purchased a program that was set to Never Expire
- Fixed an issue that caused duplicate programs to display in a customer's My List

PRODUCTS

- Added the Interaction button to the schedule tab for Classrooms & Virtual Summits
- Added the ability for moderators to receive a transcript of the chat via email
- Added an Advanced Options section to Evaluation requirements to clean up the layout and provide more functionality
- Updated the UI for a classroom/VS Overall Cert Requirements for a better user experience
- Updated the product duplication function to include chat moderation settings
- Added a warning to let staff know that participation codes have been configured when changing a program schedule
- Fixed an issue where quiz options were being duplicated instead of replaced when distributing a program
- Added the ability to sort the the Available, Max, & Total Seats columns on the product search page
- Added a new certificate requirement "Document" for tenants to provide an additional document to customers in addition to a certificate
- Fixed an issue where handouts were not appearing when previewing the viewer
- Fixed an issue that caused errors when customers tried to download their certificates
- Updated the logic for Agenda Items that are set to "Always Selected"

REPORTS

- Fixed an issue on the Product Sales report where the surcharge was not displaying correctly
- Updated the Product Sales report to clearly define Purchase CE Credit vs. Additional CE participant
- Added the columns Available Seats, Max Seats, & Total Seats to the Product Detail report

SALES

- Added all active discounts to the Discount dropdown when staff creates a new order in Manager

PRESENTER

- Updated the speaker name overlay to provide more information if the speaker is missing some data

AMS (Lighthouse)

ACCOUNTS

- Added a Save & Return to Account button to make it easier for staff to get back to a member's account after using the Payment Setup button
- Updated the Communications tab to include the Membership Bounced Notification
- Added a warning to let staff know that a company admin is the owner of a company based membership if they try to remove the status before transferring ownership of the CBM
- Updated the Change Group dialog so that it is easier to understand

DONATIONS

- Updated the backend process when staff makes a payment for a donation that uses the secondary processor

GROUPS

- Fixed an issue where the Member Since date was still appearing in the group landing page when hidden
- When duplicating a group, it will now copy over the directory settings for that group
- Updated the order confirmation to be less confusing when a group is purchased or a dues invoice is paid
- Updated the logic when displaying Member Since Date for a better user experience
- Added a setting to allow members to upgrade/change groups without having to contact staff
- Added the Background/Bio field to question sets

MARKETING

- Fixed an issue where fields were missing from the Data Field dropdown in Smart Lists
- Added new data field options & a new operator to Smart Lists

Full System

ACCOUNTS

- Updated the import process to set the employee status to Active when importing customers with companies
- Updated the Customer Search page to include speakers when using the Account Flag filter

REPORTS

- Fixed an issue on the Registration report where Registrant Type Answers were being cut off if using a Text field
- Added a Last Login column to the Accounts & Group Members reports