



Release Notes & Updates August 21, 2020

These are the new features and updates for our second release for August. If you have any questions about these or any features, please contact us at help@ce21.com

PRODUCTS - CATALOG

- **Catalog > Classroom details page > Courses description: Can we speed this up? load takes a long time**
Optimized loading time for classroom course descriptions
- **Catalog Appearance > 2 column widget not showing the speakers in the correct order**
Updated speaker display in catalog widgets to display in the order they were added to the products
- **Viewer > Classroom > End of programs in Viewer - change color of "Return to Classroom" bar / Overlay in Video Player**
UI Update: Change color of Return to Classroom link upon completion or program
- **Catalog > Product Detail Page > Quick Product View > Change pricing showing with pricing to simple Date(s) and Price sections**
UI Update: Split out pricing from dates on webinars, webcasts, and replays
- **Price not updating in cart when it changes**
If an item is in a shopping cart and the price changes before the customer purchases the item, they will be notified, and they will receive the updated price upon checkout
- **Add "Back to Top" to all Classroom sales pages**
Added Back to Top buttons on all marketing pages

PRODUCTS - MANAGER

- **Lists > Product Lists > Other Media Types > Edit Other Media Types: No presenter option - needs participation codes**
Added participation codes to Other Digital Media Types
- **Catalog > Products - Registrant list not loading for product**
Fixed an issue where some registrants were not loading into the registrant list for a product
- **Unable to reserve webinar generations**
Fixed an issue where program titles longer than 200 characters were causing an issue reserving Zoom webinar
- **Catalog > Edit Product > Webinar > When we archive a webinar, we need the file download link for that as well**
Added the ability to download the archived video of a webinar in Manager
- **Catalog > Products > Change the default product filter**
Updated the default Product filter to Show All Products
- **Presenter File upload > Stuck at 99%**
Resolved an issue where uploading a video would get stuck at 99%
- **2 of 2: Presenter > Video Manager > Closed Caption Manager > Caption Editor**
Added the ability to edit closed caption transcripts
- **Manager > Virtual Conferences > Launch as Default Tab On option for Tabs > Calendar icon when click doesn't open calendar**
Fixed an issue when clicking on the calendar icon to set a date for default tab was not responding (Virtual Conference)
- **Manager > Accounts > Customers/ Speakers > Purchase - Manual Webinar > Hyperlink "Manual" with webinar link**
UI Update: Hyperlinked "Manual" when using a webinar link instead of service to provide quick Manager access to the link

- **BUG: Catalog > Products > Edit Product > Distributing a course (classroom) results in the duration becoming 0:00.**

Fixed an issue where distributing a program could result in the duration becoming 0

LISTS - MANAGER

- **Lists > Account Lists > Industry Codes > Add grabber tools so we can resort industry codes**
Ability to re-sort Industry Codes

CHAT – CATALOG/MANAGER

- **Edit Seminar - Chat welcome message should go into the user's feed - as a private message.**
Added the ability to include a chat Welcome message
- **Edit Seminar - First time chat message - message that shows in the users chat feed the first time they chat**
Added the ability to create a private first-time chat message when someone posts for the first time
- **Chat - Add a feature that shows moderators the first time anyone chats**
Display a "First Chat" pill for moderators so they know when someone posts for the first time

ACCOUNTS - MANAGER

- **Accounts > Customers > Customer Details > Notes Tab: Add a Note When Group Status Changes**
Notes added when a member's group status changes
- **Accounts > Customers > Customer Details: Show us, under the seminar completion, the archive details**
Display archive settings for staff in customer account > certification column
- **Accounts > Manager > Accounts> Customers > Purchases > Webinar has Time Tracking Mandatory but says "Optional" in back end**
Fixed an issue where in some cases mandatory time tracking was showing as optional in the certification accordion in Manager
- **Manager > Accounts > Customers > Part codes Required / Single Credit / Issue Partial Credit Auto-Calculator**
Added logic when issuing partial credit if participation codes are mandatory
- **Manager > Accounts > Customers > Certification > Participation Codes - Indicate "Alert" for Alert codes**
UI Update: In the certification accordion in Manager displaying the correct Audio Notification if used for participation codes

REPORTS - MANAGER

- **Reports > Reports List > Group Members Report: Add Column Date Status Changed**
Added Date Status Changed column to Group Members report
- **Reports > Reports List > Completion List - Custom Customer Questions Re-Ordering**
UI Update: In the completion report listing custom customer fields in the order they are setup in customer settings
- **Reports > Account Report > Add Account flags to the customer report**
Added Account Flag column to the Accounts report

GROUPS - CATALOG

- **Catalog > Media Types > Membership: Joining a CBM but Add Employees later**
When joining a company-based membership, the first employee will be the admin so that they can add employees later
- **Groups > Groups List > Free group update 1: If a group is free can we remove all the payment steps**
Updated the process when a group is free but has a question set
- **Catalog > Products > Price Adjustment does not show the company-based memberships**
Allow price adjustments to be used by all members of a company-based membership
- **My Account > Membership Tab > Invoices & Payments: Invoice Amounts with Child Groups**
Fixed an issue where group dues amounts would be doubled when joining child groups with \$0 dues
- **Groups > When adding a member to a free group - it puts them into pending payment status instead of active**
For groups that require approval, but do not have any dues, updated the status to Active instead of Pending Payment
- **Groups > Group List > Edit Group > Group Chat > Feature is not working**
Updated the Group Chat functionality
- **Groups > Group List > Add/Edit Member Group > Members Tab > Change Group: Add a Third Option**
Add the ability to change a member's group on a specific date

GROUPS - MANAGER

- **Groups > Groups List > Add/Edit Member Group > Members Tab: Update Bulk Operations**
UI Update: Updated the label Change Status Operations to Change Group Status in the Group Member's tab Bulk Operations
- **Groups > Groups List > Add/Edit Member Group: Give me price hiding tools below the price**
Ability to hide group pricing on marketing page, landing page, question set page

APPEARANCE - MANAGER

- **Add Copy URL button in the Global Media area**
Added a copy URL button in the Global Media area

FORUM CATALOG

- **Forums - Approving Comment Replies within Forum as Moderators**
Allow moderators to publish posts inside the forum
- **Forums > Please allow for rich text in the forum**
UI Update: Added rich text to forum to enhance the presentation

NOTIFICATIONS - MANAGER

- **Notifications > Email Templates > Edit Email Template > Speaker Reminders for Upcoming Program: Add Message Token**
Added Number of Registrants message token to the speaker reminder email

NOTIFICATIONS - CATALOG

- **User reporting duplicate forum notifications**
Fixed an issue where users received duplicate forum notifications

LISTS

- **Lists > Cert Requirements > Participation Codes: Add Setting for Audio Notification when Participation Code Appears**
Added the ability to play an audio notification when a participation code appears
- **Lists > Product Lists: Add GL Class**
GL Classes can be created and added to products and groups

SALES - MANAGER

- **Refunds for Donations**
Allow donations to be refunded

SETTINGS - MANAGER

- **ShipStation API issues**
Updated the ShipStation API

MARKETING - MANAGER

- **Marketing > Smart Lists > Detail > Based on Query: Additions to the Data Fields**
Added group and account flag options to the data field selection in Smart Lists
- **Marketing > Reward Points - Ability to Omit Programs**
Added the ability to exclude programs from rewards points

SIGN IN - CATALOG

- **CE21 Mobile > iOS users > If you put in incorrect password - you have to force close app to try again**
Fixed an issue in mobile browser for iOS where if the password was incorrect user would have to force close the app

TASKS - MANAGER

- **Task Notification not updating correctly**
Fixed an issue where task notifications were not updating properly

PROFILE IMAGES – CATALOG/MANAGER

- **Remove Human Chat Avatars**
Removed human avatars from My Account and Forums