Release Notes & Updates
September 13, 2021

These are the new features and updates for our September 13, 2021 (8.18) release.
If you have any questions about these or any features, please contact us at help@ce21.com

LMS (Trident)

CATALOG
- Geo City Search in our Catalogs will now have the city list sorted in alphabetical order, along with the state abbreviation next to it!
- Additional Physical CEs now show with Additional Participant CEs in catalog

NOTIFICATIONS
- Email reminders will be sent out for Customers who left items in their shopping carts
- Email reminders can be sent based on registrant types

PRODUCTS
- In complex live events we have created a way to grant partial credit for individual agenda items
- Guestbook Registration Functionality added to Webinars

REPORTS
- The "Select Credit" column on reports will now only show what credit(s) the customer has chosen, and if no credits have been selected, this column will state "No Credits Selected"

SALES
- Product Type Dropdown filter now allows users to search by Additional Participant, Purchase CE, and Donations

SETTINGS
- Updated the UI for product attributes to be more understandable

AMS (Lighthouse)

ACCOUNTS
- Updated the dialog when uploading a document to a customer record in Manager
- Updates made to the Docs Tab

DIRECTORY
- Updated the directory logic to only display addresses when they are marked to show in the directory

MARKETING
- Updated the criteria field in smart lists so that more options can be selected when choose a date field in the data field column

REPORTS
- The Group Invoicing Detail Report will now show payment status of Payment Failed, Void, and Write-Off

GROUPS
- Added note to let customers know they can upload multiple documents at once
- Added a new navigation item in the Groups module "Member Docs" that will store documents uploaded through a question set so that they can be reviewed easily

MY ACCOUNT
- Added a message for group members to let them know that they have not yet selected a directory address
- Documents uploaded through a question set while joining a group will be stored in the Docs tab in the member's account
- The Document Tool now allows you to upload multiple documents at once, and allows group members to state what group each document is related to

SETTINGS
- Fixed an issue where recurring payments would cause an error if the recurring payment method was switched from a credit card to ACH/eCheck

Full System

MY ACCOUNT
- Added a button for customers to edit their addresses without having to edit their profile and scroll to the address section

HELP BUCKET
- Help Bucket Ticket Submission/Thank You Modal has been made smaller and wording has been updated
- Now when updating the Reporter and/or Tenant, the two MUST coincide in Help Bucket
- Assigning Assignees and Other Viewers in the Help Bucket is now smarter. It will now be sorted by Tenant Staff, Manager Staff, and CE21 Staff

SALES
- Update to the way that the create a new discount page is laid out so that it is more clear which items you are adding or excluding

SETTINGS
- ACH will now allow access to the product, but NOT the Certificate until the transaction is successful