Release Notes & Updates

September 27, 2021

These are the new features and updates for our September 27, 2021 (8.19) release.
If you have any questions about these or any features, please contact us at help@ce21.com

LMS (Trident)

APPEARANCE

- Enhancement: SEO Images can now be pulled from Global Media

CHAT

- Any issues with filtering words in Chat platforms should now be resolved

LISTS

- Fixed Pop-Up Quiz freezing Issue
- Fixed issue with Pop-Up Video playing in the background
- Fixed issue with Pop-Up not appearing
- Fixed defect with the rating by star question type not displaying correctly on quizzes
- Credit Types now have drag and drop functionality - no longer required to move them up or down one by one

MY ACCOUNT

- Download Certificate Message Update: Updated the text when trying to access a certificate while the payment is in a pending status

PRODUCTS

- Fixed error that was preventing product creation for a product family when selecting multiple products
- Created an email reminder setting for classrooms and VCs within the product that will allow you to set up a reminder at the start of each program day
- Fixed Email Reminder bug that wiped out some Virtual Conference related email reminder rules upon save
- Integrated the Zoom Webinar Polling feature within CE21 so that it can be used as an automated certification requirement
- Updated the count within the Registrant Reports, Product Stats Attendance Caps and in the Current Registrants listing to include Pending Check, Pending ACH, and Pending PO orders. They will be included in these counts whether or not access to the course is granted immediately.
- ALL Speaker credentials will now appear in the Speaker Columns of Virtual Summits and Classrooms. Previously, we only showed their names.

REPORTS

- Related to Integrating the Zoom Webinar Polling feature - adding this information to the Registration and Completion reports

SETTINGS

- Fixed the issue with the USPS shipping not populating on shopping cart checkout

AMS (Lighthouse)

- Display Failed ACH Purchases: Failed ACH purchases will now remain in the customer's Purchases tab with a Failed ACH status
- Added a checkbox when importing customers and members so staff can turn on/off the setting to send an email after the import completes
- Placed noncurrent group memberships into an expander to streamline the UI in the Groups tab in My Account

APPEARANCE
- Updated the mini calendar plugin to include custom events

GROUPS
- Fixed an issue where only the first recipient was receiving an attachment when an email was sent to multiple people
- Restored the Change Group Button Label field

REPORTS
- The Group Invoicing Detail Report will now show payment status of Payment Failed, Void, and Write-Off

GROUPS
- Added note to let customers know they can upload multiple documents at once
- Added a new navigation item in the Groups module "Member Docs" that will store documents uploaded through a question set so that they can be reviewed easily
- Added WYSIWYG editors to question types in question sets

MY ACCOUNT
- Updated the Amount Due Today so that it displays correctly when upgrading a group at next renewal
- Removed the ability to change the payment method when an ACH/eCheck transaction is in pending status to prevent any errors

SETTINGS
- Updated the UI on the donations tab so that cancelled donations are easy to find

Full System

MY ACCOUNT
- We’ve updated the account view that your end users see on their My List page. It will list the pending check and POs directly so that they are reminded what they owe. It also provides the option to change to a credit card payment instead. In addition, it will also show Failed and Pending ACH orders on the My List, too, so your users can track or resubmit their ACH payment orders

HELP BUCKET
- Links no longer throwing errors when posted in comments in the Help Bucket. And now, you can post multiple without any issue!
- Help Bucket bug fix: fixed the issue causing some links not to work when you click on them
- Help bucket update to remove the unnecessary Submit button option

REPORTS
- New column on the Product Sales Report > Refund Note. This shows you the note that was entered when the refund was made

SETTINGS
- Emails sent to Staff, when Tech Support escalations are forwarded to BPN are now working as intended
- Added the ability for staff to hide the guest sign in and sign-up buttons on the login page when using remote authentication