Release Notes & Updates
September 4 & 22, 2020

These are the new features and updates for our release for September 4th and 22nd.
If you have any questions about these or any features, please contact us at help@ce21.com

ACCOUNTS

- **Registering for a Group Auto Adding to Company When Not Entering a Company**
  UI Update: Display a message when linking customer to a company
- **Manager > Accounts > Customers > Participant Log Tracking > Dates out of Order**
  Fixed an issue where the participant log tracking was out of order
- **Manager > Accounts > Customers > Purchases Tab > Expiration / Change - allow for a Never Expires checkbox**
  UI Update: Added a Never Expires checkbox to customers Purchases tab
- **Manager > Accounts > Customers/Speakers > Purchases Tab > Event Date Column - show Time Zone**
  UI Update: Add customer time zone to Event Date column in customer account

CATALOG

- **My Account > Shopping Cart > Paying by Purchase Order: Unrequired Fields**
  UI Update: Removed the required fields when purchasing a product with the PO option
  My Account - My List - Launch Chat button
  UI Update: Added a Launch Chat button in My List for customers to immediately launch the chat
- **Catalog > Customer Accounts > Sniff if user is on Internet Explorer - if so - display a warning message above product table**
  Added the ability for the system to detect if a customer is using IE and will display a warning to the customer that this browser is no longer supported
- **Manager > Footer > Consolidate multiple emails into a single "Contact CE21" link - spawns modal**
  UI Update: Open modal when clicking Contact CE21 in footer
- **Catalog > Pay by Check > Add in Information about instructions being sent to account email address**
  UI Update: Added information about check instructions being emailed

CHAT

- **Accounts > Customers > Details > Communication - Email Chat Transcript not sending full transcript**
  Fixed an issue where the full chat transcript was not being emailed
- **Catalog > Products > Edit Product > Viewer Settings - Chatroom Welcome Message**
  Fixed an issue with the chat welcome message
- **Catalog > Launch Chat > Showing on Multiple Products for User - not enable chat as faculty though**
  UI Update: Display Launch Chat button for faculty when enabled

DONATIONS

- **Sales > Donations > Edit Donation > Financial > Minimum order amount not preventing small incremental recurring donations**
  Fixed an issue that was allowing amounts less than the minimum amount to be donated

FORUMS

- **Forums > Please allow for rich text in the forum**
  UI Update: Allowing rich text in forums

GROUPS

- **Accounts > Customers > Customer Details > Membership Tab > Edit Button: Update to the Edit Group Functionality**
  UI Update: Added accordion to the Edit Group dialog and added options to change group status Now or At Next Renewal
- **Groups: Billing Cycle Payment Issue**
  Fixed an issue where group dues were not adding up to the full amount when using a billing cycle other than annual
- **Groups > Question Sets: Make Any Question a Triggered Question**
  Added the abiltiy to use triggered/conditional questions on group question sets
- **Groups > Groups List > Add/Edit Member Group > Settings Tab > Group ACL: Update to Document Library ACL**
  Added the ability for all group members to upload documents to the group library
- **Groups > Groups List > Add/Edit Member Group > Members Tab: Paid Through Dates Not Correct**
  Fixed an issue where paid through dates not advancing correctly
- **Catalog > Company Based Membership: Display of Per Employee Fees Incorrect**
  UI Update: Correct the display of employee fees when joining a company based membership
- **Catalog > Media Types > Company Based Membership: Update Error Message When Joining CBM - Not Logged In**
  UI Update: Updated the text when joining a company based membership when not signed in
- **Sales > Invoicing: Add Payment Line to Paid Invoice Template (1 of 2)**
  Added a payment line item to group invoices
- **Groups > Calendar > Subscribe to calendar, adding things in as UTC not my actual time zone**
  Fixed an issue when subscribing to a Group calendar was not assigning the correct time zone

MY ACCOUNT

- **Catalog > My Account > My Transactions > Refunded to Gift card record showing incorrectly as refund to CC**
  Fixed an issue where refunds to gift cards were showing as refunded to credit card
- **Manager > Customer Account > Webinar Archived / Publish On > Show unauth viewer in backend / Ce21 Mobile still looks for live**
  Fixed an issue where an archived webinar was still looking for the live webinar

MANAGER

- **Manager > FAQ "?" that opens up Manager FAQ's > When expand article and it closes left nav, when close faq - return nav**
  UI Update: When accessing the FAQs in Manager it will no longer hide the left nav
- **Manager > Product Snapshot > Overhaul to layout - more information / details so it's more useful**
  UI Update: Improved layout for product snapshot to provide more useful info

PRESENTER

- **Manager > Presenter > Allow to upload zipped file of slide jpgs in specific filename format into Slide Importer**
  Added the ability to upload zip files of slides in the slide importer
- **Manager > Presenter > Closed Captioning > Better Language when submit captioning jobs**
  UI Update: Updated the message when submitting a closed captioning job
- **Manager > Presenter > Video Manager > Closed Captions > Default checked for "Email me upon closed captioning job completion"**
  UI Update: Set the default option to email the user when closed caption job complete
- **Presenter > Caption Editor > Language > Add Two Additional Languages**
  Added two new languages to the caption editor
- **Presenter > Video Manager > Closed Captions > Make Non-Ce21 Users have to Agree to Charges before submitting**
  UI Update: Added user confirmation when requesting closed captioning
- **Manager > Video Manager > Closed Caption "CC Manager" Button that always shows**
  UI Update: CC Manager button always displays
- **Presenter > Uploaded File > Still not Encoded - all users to click on a "Add" button**
  Added the ability to add a video to a program before encoding completes

PRODUCTS

- **BUG: Reorder arrows on add-on tab in classroom portal doesn't work**
  Fixed an issue where the reorder function was not allowing items to be reordered in a classroom
- **BUG: Save and add new button on custom data broken**
  Fixed an issue where the save and add new function in Custom Data was not opening a new option after saving
- **Catalog > Products > Edit Product > on the expiration override, give the option of never expires**
  Added a Never Expires option to the expiration override
- **Catalog > Products > Edit Product > Viewer Settings > Settings Area: Add Speaker Email to Dropdown in Q&A Settings**
  Added the ability for customers to email a speaker directly if there are multiple speakers on a product
- **Catalog > Products > Edit Product - Registrant CVS is NOT pulling Payment Status Column**
  Fixed an issue where the Payment Status column was not being pulled on the registrant export
- **Lists > Cert Requirements > Evaluations - Evaluation Headers not working**
  UI Update: Added a custom accordion label for evaluations
- **Catalog > Products > Edit Product – Pre-roll keeps resetting**
  Fixed an issue where the Pre-roll settings were being reset
- **Classrooms > Tab links don't work when you use the pills feature**
  Fixed an issue in classrooms when using pills where tab links were not working
- **Complex Live Event > a way to add attendance for the whole event at once**
  Added the ability to import complex live event attendance data in one import
- **Inquiry: Course Distributed Out but There Are No Cert Requirements**
  Made backend changes to distribution to ensure all requirements get distributed
- **Inquiry: Can the Return to Classroom Link Remember Custom Tab?**
  Fixed an issue when clicking on Return to classroom link was not working when using custom course schedule tab
- **BUG: Detach from Producer not working on physical products**
  Fixed an issue where detaching from Producer was not working for physical products
- **Modify {CreditsToken} text "Click here for total Course CE credit"**
  Updated the text that gets displayed when using the Credits Token on sales pages
- **Thumbs up and thumbs down do not display on print version of Quiz**
  Two-way voting displaying when printing quiz
- **Catalog > Products > Faculty: Some Speakers have Commas After Their Names**
  UI Update: Fixed an issue where some speakers would have commas after their name and some would not
- **Webinar Settings Issue - Unable to edit Webinar Service**
  Improved performance when checking host rights with Zoom
- **Typo Evaluation**
  UI Update: Updated the text for evaluation access
- **Classroom > New Launch button on a built out Classroom page does not launch in new tab**
  Fixed an issue where the Launch button was not working on custom classroom pages
- **Manager > Classroom > Faculty Page takes a while to load - any speed up possibilities?**
  Improved performance on faculty page in a classroom
- **Manager > Edit Webinar > A way to make sure Webinar Registrants are including hosts, panelists etc**.
  Fixed an issue where hosts & panelists were not being counted in webinar attendance
- **Manager > Classroom > Portal Settings > Schedule > Show Non-Live total hours vs Live Hours total Hours**
  UI Update: Added a breakdown of Live vs. Non Live hours in a classroom

REPORTS

- **Completion report reporting inconsistently, not showing percentages, in/out times or launch counts**
  Fixed an issue with the completion report that was not providing consistent data
- **Slow Load Inquiry: Reports > Best Sellers - This report seems to be sluggish**
  Improved performance on the Best Sellers report

- **Reports > Reports Lists - Schedule a Report - New option in Calendar days option**
  Added more time frames for scheduling reports
- **Reports > Completion and Registration report > Add Final Quiz Score**
  Added a final quiz score column to completion & registration reports

SALES

- **Sales - Orders - Complete Order (check) functionality - change to a popup and add Check Amount field**
  Added the ability to receive a check for more or less that the total purchase amount
- **Orders set to deactivated**
  Fixed an issue where paying for a PO did not activate the products in customer accounts
- **Import Order Confirmations**
  Updated the order confirmation to better reflect if an order was imported
- **Option to sell a product for shipment but do not prompt for shipping method.**
  Added an option for physical products to exclude a shipping method

VIEWER

- **Sales - Orders - Complete Order (check) functionality - change to a popup and add Check Amount field**
  Added the ability to receive a check for more or less that the total purchase amount
- **Viewer > segments tab > if only one segment - hide segments tab**
  UI Update: Hiding the segments tab when only one segment
- **Viewer > Questions - Ask the Speaker(s) tab > Submit question to the speaker(s) button when shrink browser loses text**
  UI Update: Improved the layout on Ask the Speaker tab when not in full screen/mobile
- **Appearance > Viewer Appearance > Can we get a preview viewer appearance in the viewer area?**
  UI Update: Added a viewer preview when making changes to a viewer

GENERAL

- **Google Analytics - eCommerce Events (Begin Checkout & Purchase)**
  Updated code for better Google Analytics tracking
- **SEO Improvements: LazyLoad, Minify JS, Enable text Compression**
  Performance enhancements
- **Add canonical tag to sales pages**
  Added canonical links to sales/squeeze pages to improve Google Analytics tracking
- **Appearance > Layout > WYSIWYG Table editor never seems to show the cell padding correctly on catalog**
  UI Update: Added CSS inside the editor preview for appearance widgets & product descriptions for a more accurate preview of what it will look like on the catalog