



# Release Notes & Updates

June 21, 2022

Please review page 3 for a list of ALL our new features and updates. Here are a couple of updates that we want to highlight. :-)

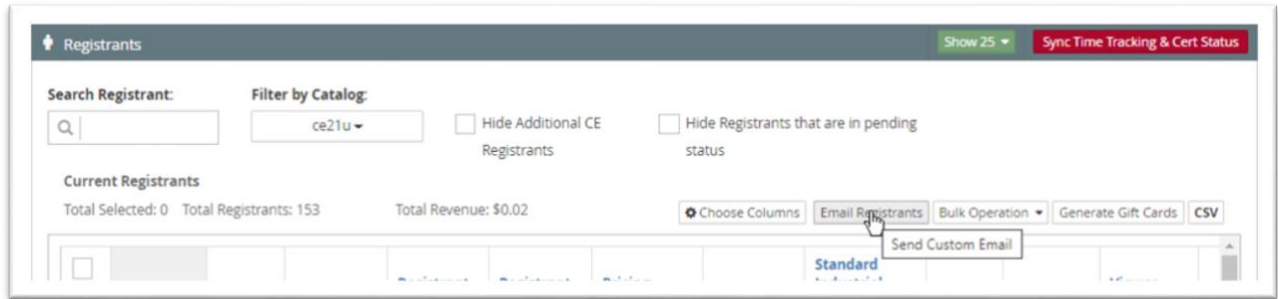
## The Product Edit Page is Getting a Face Lift!

DON'T FREAK OUT! Your eyes are not deceiving you! The product creation/edit page has been enhanced to make it easier to use and see on smaller screens. We hope you'll like this change. Here's what the product creation/edit page looked like before:

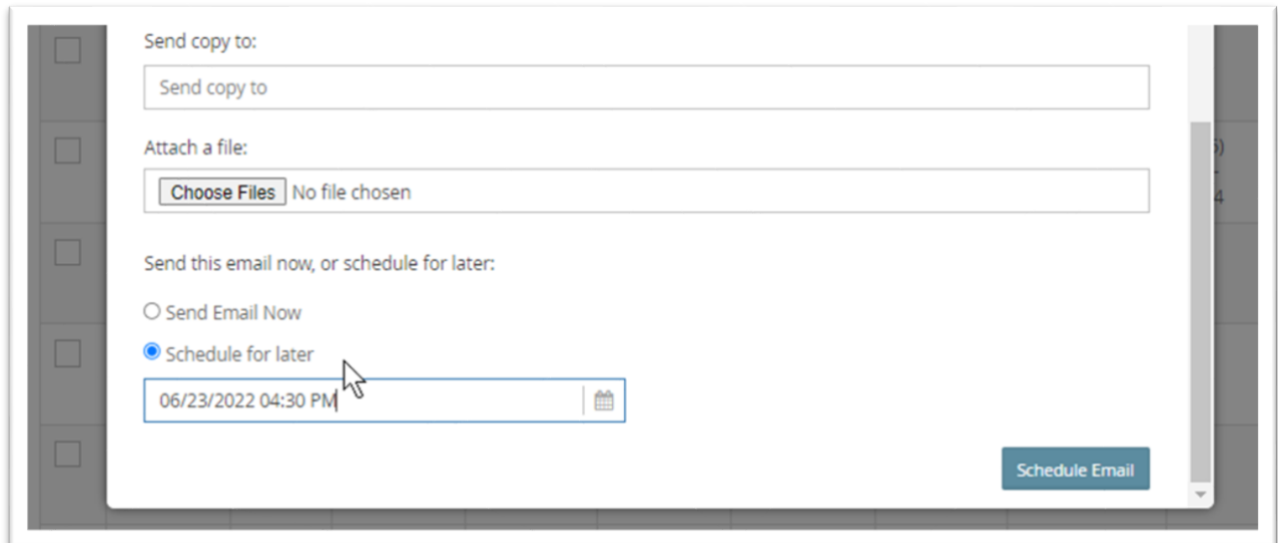
And here's what it looks like now! So much cleaner, right?

## Manually Sent Emails Can be Sent on a Specific Date Now!

Automatic reminders are great! But sometimes we just want to send an email to all registrants on a program on a certain date and time. You now have an easy way to do just that! Within the product's Information tab, scroll down to the Registrants section. Then click 'Email Registrants.'



Then, once you've drafted your email or plugged in the email template you want to send, go to the bottom of that area where you will find an option to schedule the date and time to send, or opt to send it immediately. This is handy when you want to specify a date and time rather than worry about setting up a whole email reminder. Bonus use: It's also great for Virtual Conferences!



## Catalog Appearance: You can now change the order of the tabs that appear on your product detail pages.

Recently many of you have been asking if you could rearrange the way tabs appear on your product detail page. You now have that option! You can set that up in the **Settings > Custom Labels > Product Detail Labels**. Just use the little grabbers to the left of the Default Name to change the order.

The screenshot displays a product detail page for a course titled "Communicating with Generation Z in the Workplace". The page includes a header with a "LIVE WEBCAST REPLAY" badge and a print icon. The course title is prominently displayed. Below the title, there is a section for "Total Credits" (1), "Average Rating" (4.5 stars, 48 reviews), "Category" (ACPEN Industry Institute | Practice Management), "Faculty" (Jill Schiefelbein), "Course Levels" (Basic), "Duration" (1 Hour), and "License" (Access for 30 day(s) after program date). A "Dates" section shows a dropdown menu set to "Tue, Jun 21, 2022 - 05:00pm to 06:06pm CDT" and a note: "Please Note: Programs with a Ⓒ insignia begin after 5pm or air on the weekend." Below this is a price section showing "\$39.00 - Webcast" with a radio button selected. Action buttons include "Add To Bundles", "Share", "Save for Later", and "Add to Cart". At the bottom, a tabbed interface is shown with tabs for "Description", "Course Materials", "Faculty", "Dates" (16), "Additional Info", and "Reviews" (48). A blue box highlights these tabs, and a blue arrow points to them from the text "You can now change the order of these tabs!". The "Description" tab is currently selected, showing the text: "Generation Z is already in the workplace, and the experiences that they bring can be a major asset to any organization."



# Release Notes & Updates

## New Features and Updates for the (22.12) Release

If you have any questions about the items listed in this release, please visit [The Exchange](#) and leave a comment.

### Full System

#### ACCOUNTS

- Customer and Speaker forms are no longer inconsistent; they now offer the same data fields when editing.

#### CATALOG APPEARANCE

- Updates to catalog appearance to improve accessibility.

#### PRODUCTS

- "Other" product type products can now be duplicated.
- In the user's certificate modal: All Quizzes will now state if they are limited or unlimited (with how many attempts are available), provide the percentage score to customers, and list every attempt done by customers.
- Time Out issue with Quick Purchase on Video Replays is now resolved.

### LMS (Trident)

#### CATALOG APPEARANCE

- Fixed an issue with the Media Types widget displaying "Other Media Types" incorrectly when clicking through to the search page.
- Update to the Custom Label settings > Tab Labels: Will allow you to rearrange the order in which tabs show on your product detail page.
- Fixed an issue so that search widgets now consider classrooms set up as Virtual Conferences.
- There is now a way to distinguish between plural and singular "Faculty" so you can set different values rather than using "Speaker(s)". You can find this updated set of labels in Settings > Custom Labels > Tab Labels.

#### FORUMS

- Below the relative time, you will now find a small time stamp of the message that was posted.

#### PRODUCTS

- Zoom meeting update: When reserving a zoom meeting, the tool will now automatically include your speakers (as it already did for webinars).
- Within a Product's Information tab, on the Current Registrant > Email Registrant tool: There is a new scheduling feature, where you can set a specific date and time for those emails to go out that you send from within a product.
- Update to the edit product page to be two columns.

## NOTIFICATIONS

- Update to the order confirmation for other products to leave out the program date since often this is more confusing than helpful.

## PRESENTER

- Update to Presenter so that presenter users understand how much time is remaining in presenter media segments triggers to play in the presenter video preview.

## VIEWER

- Updated our viewer to have a wider tab area so that chat, forums and information is a bit easier for viewers to see and participate in.

## AMS (Lighthouse)

### GROUPS

- When a dues increase happens, all you need to do is edit the group fees on the general tab for each group. This will update the dues for any new members joining after the dues increase AND all current members for their next renewal.

### NOTIFICATIONS

- Update to email template to enable {InvoicePaymentLink} for automatic payers as well as manual payers.

### REPORTS

- Added additional fields (Fax and all Phone Numbers) to accounts receivable report.