



Release Notes & Updates

July 18, 2022

Please review page 4 for a list of ALL our new features and updates. Here are a couple of updates that we want to highlight. :-)

Catalog: Reviews and Ratings have gotten an upgrade!

Now the average rating stars that you all know and love also show how many people rated that program!

MANAGEMENT ACCOUNTING DEPARTMENT

Product Type
LIVE WEBCAST REPLAY

Managing the Accounting Department

Total Credits: 4 including 4 Business Management & Organization - Non-technical

Average Rating: ★★★★★ 8

Category: ACPEN Industry Institute | Industry
Faculty: James T. Lindell, CPA, CSP, CGMA, MBA
Duration: 4 Hours
Price: \$129.00 - Webcast (\$30.00 off)

Sat, Jul 16, 2022 - 08:45am to 12:27pm CDT - additional dates

Add To Bundles More info Save for Later Add to Cart

You will also notice on the product details page that the stars are now clickable. So instead of your users having to locate the average rating and reviews on their own, they can just click the stars and it will bring them to the Reviews Tab. Try it out, let us know what you think!



LIVE WEBCAST REPLAY



Managing the Accounting Department

Total Credits: 4 including 4 Business Management & Organization - Non-technical

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Category: ACPEN Industry Institute | Industry

Faculty: James T. Lindell, CPA, CSP, CGMA, MBA

Course Levels: Intermediate

Duration: 4 Hours

License: Access for 30 day(s) after program date.

Dates

☾ Sat, Jul 16, 2022 - 08:45am to 12:27pm CDT

Please Note: Programs with a ☾ insignia begin after 5pm or air on the weekend.

● \$129.00 - Webcast (\$30.00 off)

🛒 Add To Bundles

Share ▾

Save for Later

🛒 Add to Cart ▶

Description

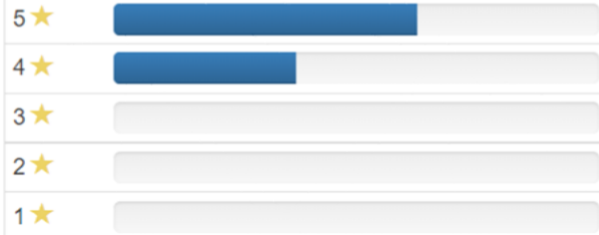
Faculty

Course Materials

Additional Info

Promo Video

Reviews 8



Overall: ★★★★★ 4.6

Total Reviews: 8

Comments



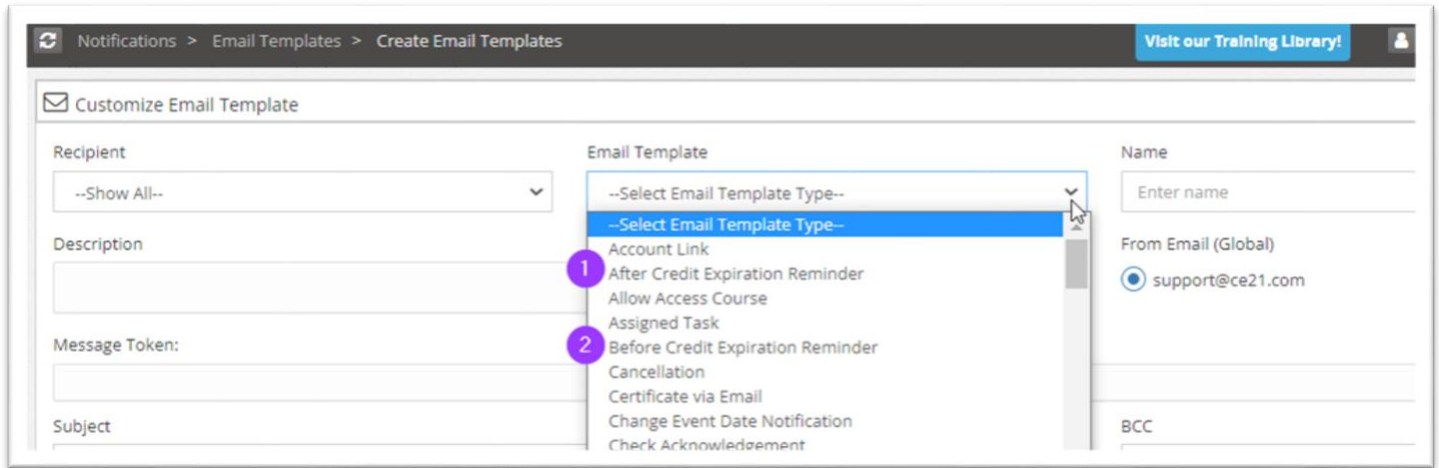
Misty B

"Great presenter! Made the content relevant and interesting. Very enjoyable class!"

1

We have two NEW email templates with their very own email reminder rule options!

There are two new email templates to send out to incomplete users with a credit expiration date coming up or just happening. You can find and edit those by navigating to Notifications > Email Templates. They are called "After Credit Expiration Reminder" and "Before Credit Expiration Reminder."



Notifications > Email Templates > Create Email Templates Visit our Training Library!

Customize Email Template

Recipient: --Show All--

Description:

Message Token:

Subject:

Email Template

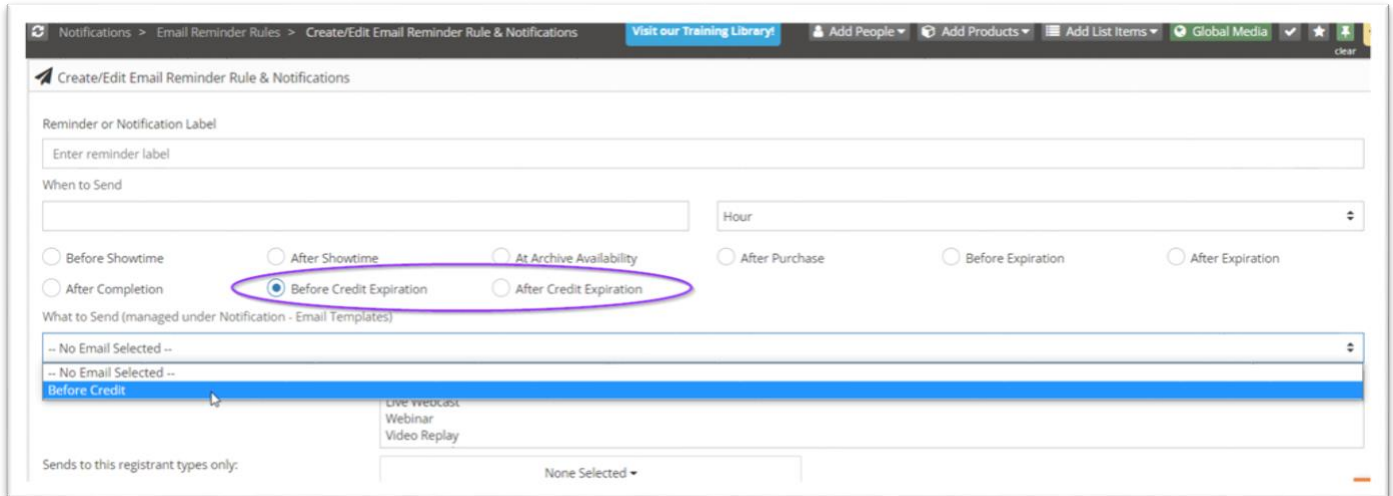
- Select Email Template Type--
- Select Email Template Type--
- 1 After Credit Expiration Reminder
- 2 Before Credit Expiration Reminder
- Account Link
- Allow Access Course
- Assigned Task
- Cancellation
- Certificate via Email
- Change Event Date Notification
- Check Acknowledgement

Name: Enter name

From Email (Global): support@ce21.com

BCC:

Once you have edited these templates and you go to the Email Reminder Rules area, you will see two new reminder rule options: Before Credit Expiration and After Credit Expiration. Select the amount of days/weeks notice you want to provide and then select the template you created /edited in the step above. That's it! You can now provide your users with a reminder to get credit on the program before that credit expires!



Notifications > Email Reminder Rules > Create/Edit Email Reminder Rule & Notifications Visit our Training Library! Add People Add Products Add List Items Global Media Clear

Create/Edit Email Reminder Rule & Notifications

Reminder or Notification Label: Enter reminder label

When to Send: [] Hour

Before Showtime After Showtime At Archive Availability After Purchase Before Expiration After Expiration

After Completion Before Credit Expiration After Credit Expiration

What to Send (managed under Notification - Email Templates)

-- No Email Selected --

Before Credit

Live Webcast
Webinar
Video Replay

Sends to this registrant types only: None Selected



Release Notes & Updates



New Features and Updates for the (22.14) Release

If you have any questions about the items listed in this release, please visit [The Exchange](#) and leave a comment.

Full System

ACCOUNTS

- Fixed issue that was causing documents to be uploaded twice into users' accounts.

CATALOG APPEARANCE

- Fixed an issue that was preventing people from being able to publish their evaluation reviews on the catalog

MANAGER

- Fixed several issues that were causing users errors when duplicating templates, duplicating products, duplicating groups, or cloning products.

SALES

- Updated the Gift Card and Discount Code fields so that a code can be entered into either field and it will still apply the appropriate option.

LMS (Trident)

CATALOG APPEARANCE

- When a user clicks on a Media Type in the Nav Bar, that prepopulated search page will now default Filter to whatever the Search Sort By is set to in Manager.
- Catalog Appearance: We've made several updates to the reviews area, and now we show the number on the star rating

SALES

- Fixed an issue with sales import sheet where it was importing the sale with the product default expiration and not what was actually set up on the product as the expiration override date.

PRODUCTS

- When sending out emails to product registrants within the Current Registrant tool, either as a manual reminder that you trigger or as a Custom email, we will now be showing the emails that are running in the background so you can see what you've sent without having to wait until all of the emails have been sent.

AMS (Lighthouse)

ACCOUNTS

- Added the ability for companies with multiple locations to use the same company domain.

GROUPS

- Added options to show member alerts for auto vs. manual payers.