Release Notes & Updates

New Features and Updates for the (22.15) Release

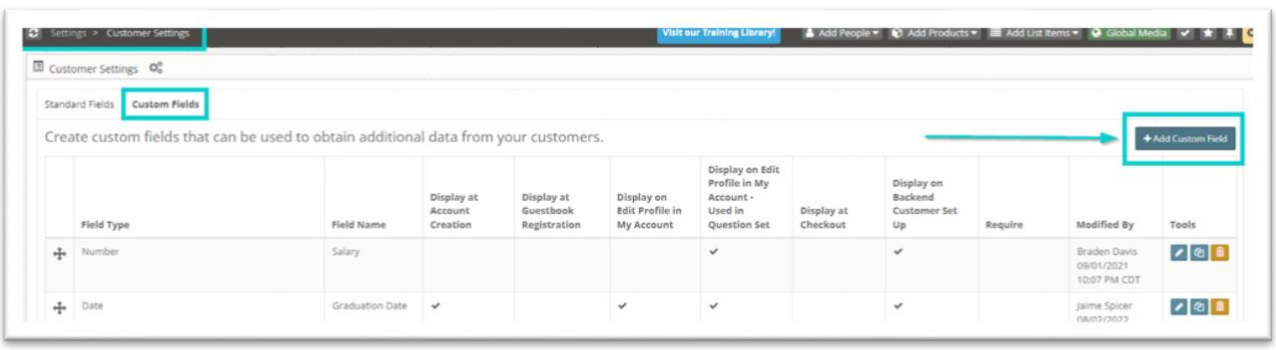
Please review page 4 for a list of ALL our new features and updates. Here are a few updates that we want to highlight. :-)

You can now add trigger questions to Customer Custom Fields

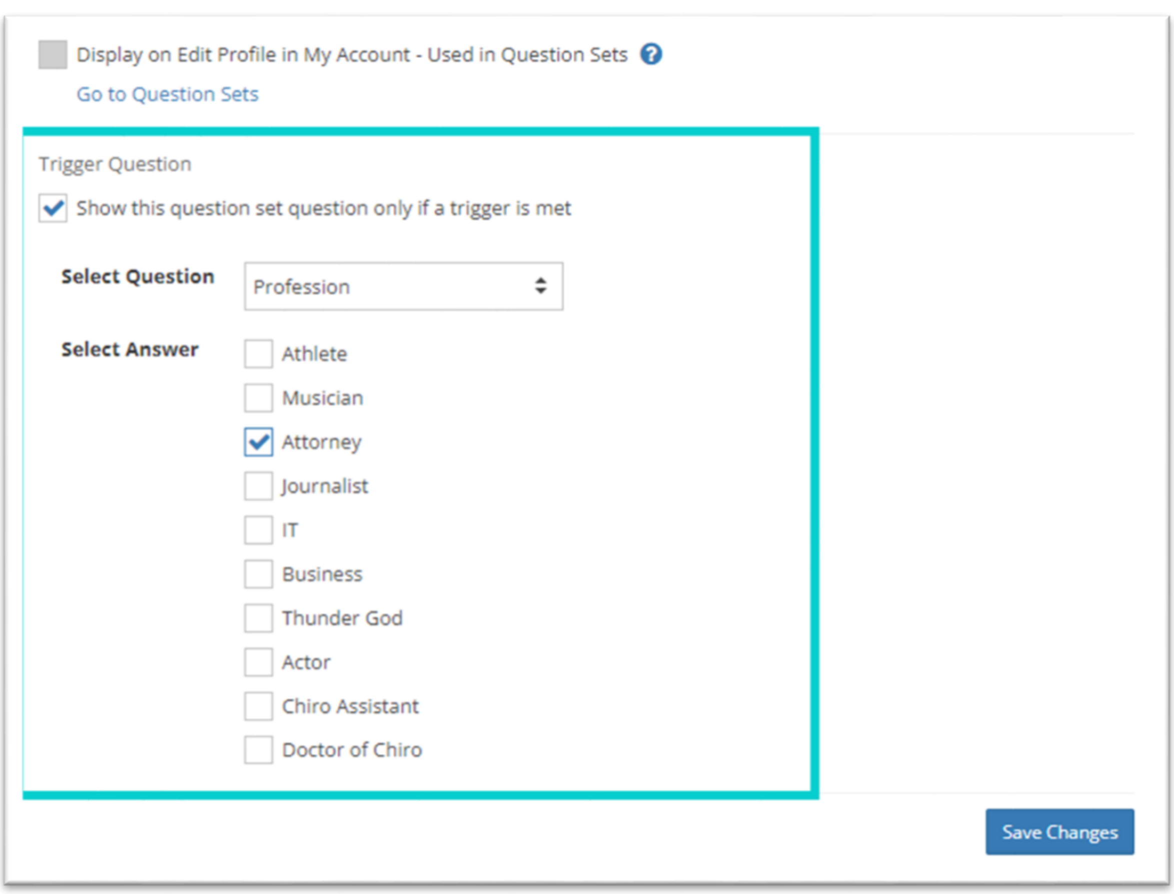
When you create Customer custom field questions, you can now add a trigger question to obtain additional information from your users. It can be specific to one or multiple answers a user selects. This additional custom field data will also be available on all current reports that display custom fields.

For example, let's say when an attorney creates a new account you want to know their license number, but you don't need that info if they're a paralegal. You can now ask for their profession and when they choose the Attorney option, you can provide the license number follow-up question.

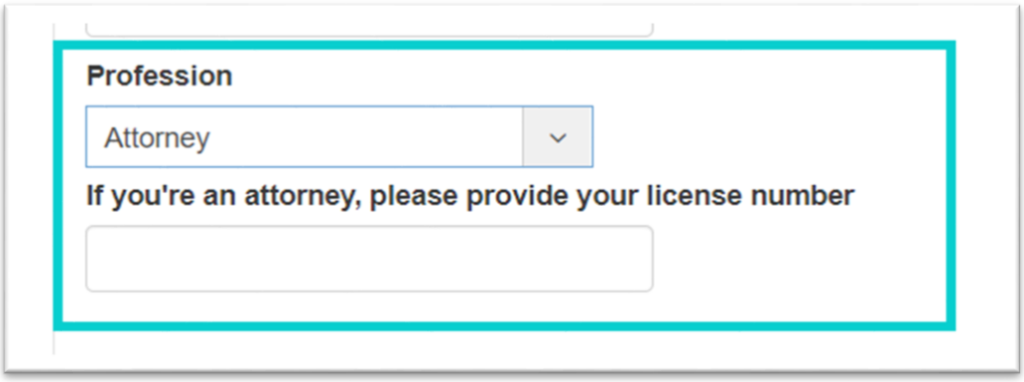
Navigate to Settings > Customer Settings > Custom Fields tab and click +Add Custom Field.



Create the field type, name, and placement. Then at the bottom, check the Trigger Question option, and select the answer that you want additional information on.



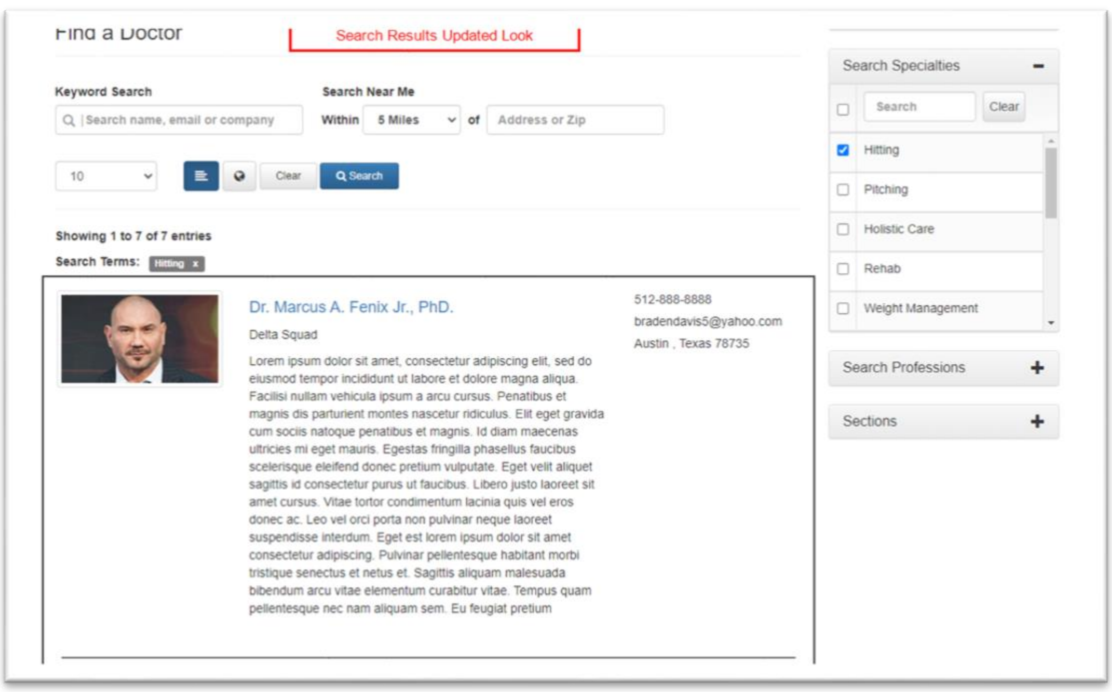
Here’s what it looks like on the front end.



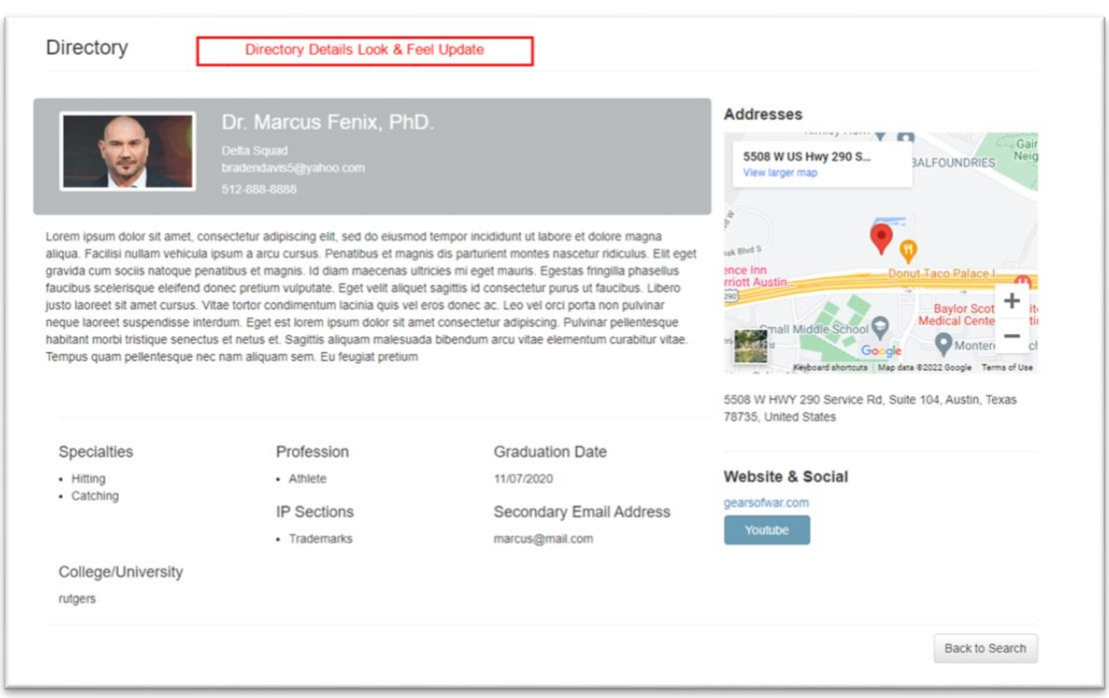
Let us know how you use this cool feature! There are many other ways to get additional information or provide additional information depending on what people select!

The Directory Receives Look and Feel Updates

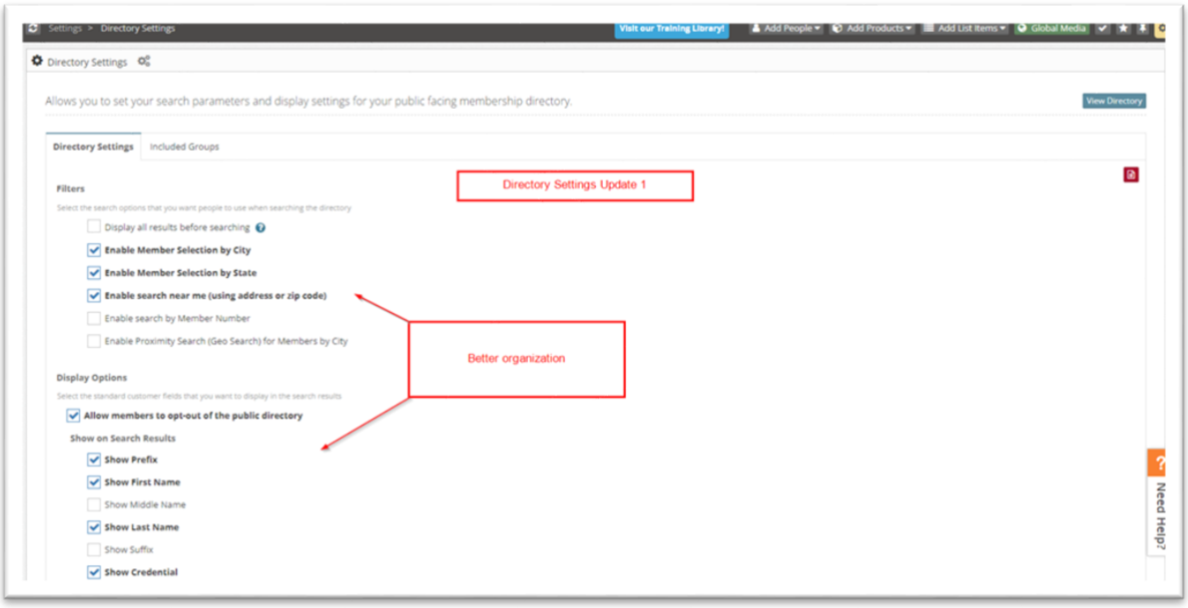
We have updated the look and feel on the directory search results and directory details page. Below is an example of the Search Results page.



Below is an example of the new Directory Details look and feel.



We have also updated the Directory Settings area in Manager to organize the display options and provide more flexibility.



We will be continuing to add functionality to the directory over the next several quarters.

Release Notes & Updates

New Features and Updates for the (22.15) Release

If you have any questions about the items listed in this release, please visit **The Exchange** and leave a comment.

Full System

ACCOUNTS

- Fixed issue with the credit tracker only showing the first page when printing out the transcript.
- Speaker Bios in Speaker Portals now have filler text directing Speakers "how to" Edit their bios.

MANAGER

- Every widget in Manager will now tell you who made changes to it last.

SETTINGS

- Added the ability to ask triggered questions when customers create their accounts.

LMS (Trident)

ACCOUNTS

- When someone is refunded rewards points, the rewards earned and used are dealt with properly.
- Update to our API to include Customer Custom fields and more Customer Standard Fields. See updated API integration doc for more info.

CATALOG

- Fixed an issue where two faculty tabs were showing on product details page.

SETTINGS

- New message token added to email templates: {SeminarCertificateTitle} Which would be used instead of the seminar marketing title which is the current default.

PRODUCTS

- Fixed an issue on the Current Registrants email tool to allow you to send emails to more than 500 registrants.
- Fixed defect where the setting to disallow skipping ahead was broken.
- On Virtual Summits, the speakers are now automatically populated in the overall course creation edit page whenever you add a module to the Virtual Summit.
- Payment Plans: New option for payment plans that will allow the users to still have access to their program even if their payment fails.

VIEWER

- Updates to the look and feel of the chat feature in the viewer.
- Fixed issue with chat participants showing/not showing when they should.
- Several Chat updates to make it easier to navigate as an end user.

AMS (Lighthouse)

ACCOUNTS

- Updated notes tab in customer account to reflect name of person who authorized re-occurring payments.

DIRECTORY

- Updates to the directory look and feel

GROUPS

- Added {CompanyName} Token to membership email templates.