



Release Notes & Updates

New Features and Updates for the (22.16) Release

Please review page 2 for a list of ALL our new features and updates. Here are a few updates that we want to highlight. :-)

CHECK YOUR SENDING EMAIL ADDRESS!

When we send order confirmations, email reminders, cancellations etc., from our system, we are sending on your behalf and there are two main ways that we accomplish this:

1. We create a From email for you using OUR domain. For instance, peg@ce21.com.

The screenshot shows the 'Email Templates' configuration page. The 'From email' field is highlighted with a blue border and contains the text 'peg@ce21.com'. The page includes a 'Save Changes' button and a 'Customize Email Template' link.

2. We create a From email for you using YOUR domain. For instance, no-reply@abentv.com.

The screenshot shows the 'Email Templates' configuration page. The 'From email' field is highlighted with a blue border and contains the text 'no-reply@abentv.com'. The page includes a 'Save Changes' button and a 'Customize Email Template' link.

If your From email (which is found under Notifications > Email Templates) is our domain and you want it changed to your domain, let us know via a [Help Bucket Ticket](#) and we'll get our experts on the job! This option using your domain has to be verified and set up on the backend by us.

We encourage you to check this so we can make sure emails are being sent out correctly for you and not hitting your users' spam filters!

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If you have any questions about the items listed in this release, please visit [The Exchange](#) and leave a comment.

Full System

ACCOUNTS

- We've given a facelift to the Customer fields so that the settings are easier to understand.

EMAIL MARKETING

- To ensure emails sent from our Email Marketing module get delivered, the sending Email Address must match a domain that we have verified. Please reach out to us if you have any questions by opening a help bucket ticket.

IMPORTS

- Bulk Upload Discount Imports are no longer case sensitive, and all leading/following spaces will be ignored.

REPORTS

- Fixed an issue with the Transaction report not showing recurring payment transactions and Bill To information.

MANAGER

- Global search is now broken up among email, first and last name making the search more effective and faster. If you have access to multiple tenants, there have been a few layout updates to make searching for your customers and speakers easier.

SALES

- Updated the Gift Card and Discount Code fields so that a code can be entered into either field and it will still apply the appropriate option.
- We now have a new payment method in manager that you can use on the backend for transactions that take place outside of the system.

LMS (Trident)

CATALOG

- Fixed an issue with the search page so the sort by feature works again.

MARKETING

- There is a new option on Price Adjustment Templates to allow you to set which price adjustment is the topmost price adjustment shown on your Product's detail page. This is called "Show at the top of price adjustment list" and can be found in your template settings.

PRODUCTS

- Evaluations can now be saved so that your users can start to take the evaluation and finish it later once the full program is complete. This will also limit people navigating away from an eval by accidentally refreshing a page or viewer and losing the details they've already provided.
- Classrooms: When a user clicks on the "Return to Classroom" within the viewer, that will now take the users back to the part of the page they were on before loading that program, rather than the top of the tab.
- Fixed an issue sending emails to a program within a Classroom or Virtual Summit where the registrant count was over 500.
- For Virtual Summits and Classrooms, if you use the Archive override feature, there is now a spot for you to enter a note.

AMS (Lighthouse)

ACCOUNTS

- Added pay now button to unpaid invoices in transactions tab on Pay Later orders.
- Adding the ability for members to select the length of renewal.

DONATIONS

- Added the ability to receive checks for PAC donations/second ecommerce provider.

GROUPS

- Added a popup option to membership alerts.
- Added message tokens to the Membership Card: {CustomerCredential} {TodaysDate} {GroupPaidThroughDate} {CustomerCity} {CustomerState}