



Release Notes & Updates

New Features and Updates for the (22.19) Release

**Please check page 3 for a list of ALL our new features and updates.
Here are a few updates that we want to highlight. :-)**

Email/Login Information Has Been Moved

We moved the Email/Login information to the top when you create a Speaker or Customer Account. If the system finds an account with the same email the error message will take you directly to that account.

Accounts > Customers > Create Customer

Create Customer

Email/Login Information

* Email:

After Save Action, Send an Email notifying customer of new account with password reset code.

General Information

Prefix:

* First name:

Middle name:

* Last name:

Suffix:

Credential:

* Company:

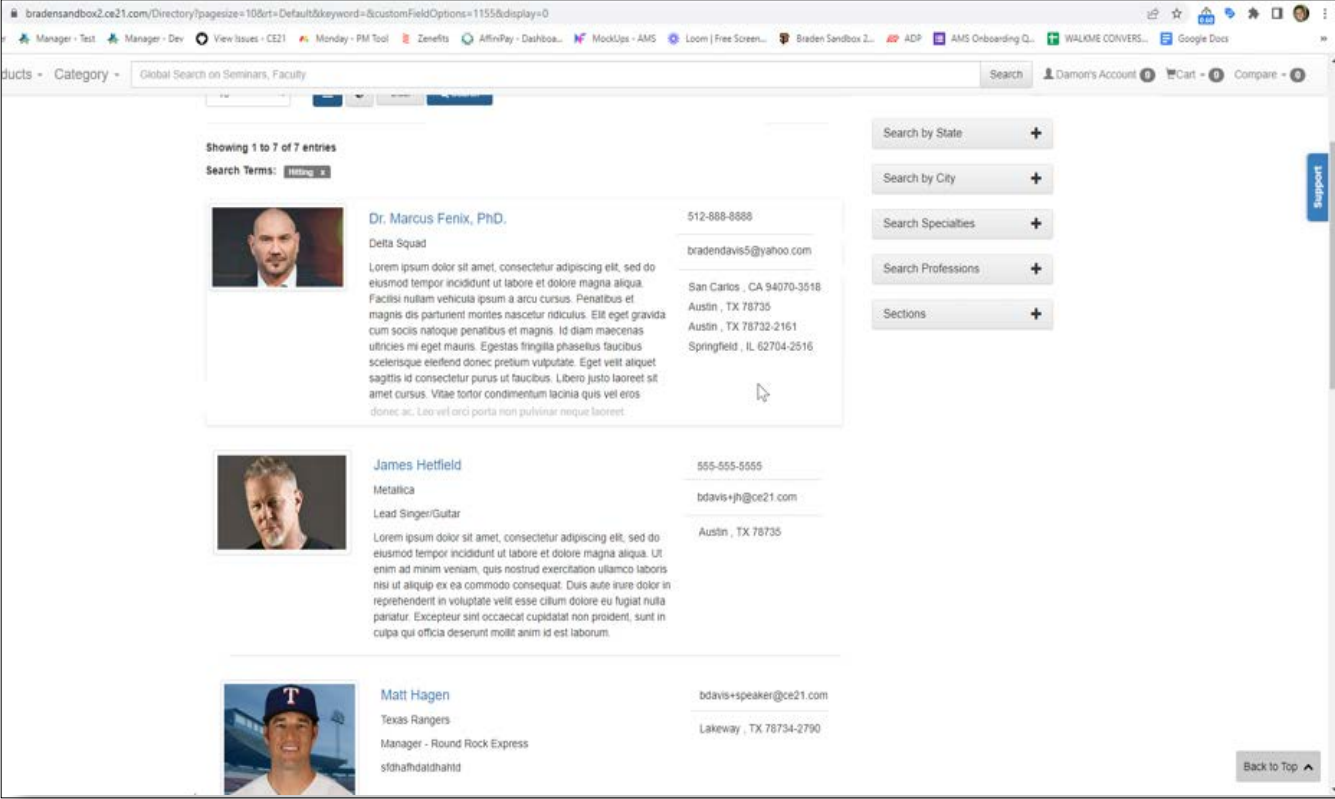
Job Title:

Birthday:

Standard Industrial Classification:

Updates Made to Directory Listings Appearance

We updated the Directory to set the results to all show within the same pixel count, added a highlight tool around the selected result, and added horizontal lines to separate address, phone number, and email in the side column.





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If you have any questions about the items listed in this release, please visit [The Exchange](#) and leave a comment.

FULL SYSTEM

ACCOUNTS

- Fixed an issue where uploading a document was causing it to be added to the user's account twice.
- We have moved the Email/Login Information section to the top of the page when adding or editing a customer or speaker account in Manager. If the system finds a customer with the same email address, we added a link to take staff directly to that account.

CATALOG APPEARANCE

- FORUM: Updated to include a more clear text box for the user to enter their note.
- We have updated the Social Media icons used in the catalog to be more modern and colorful. Don't forget to set those up in Settings > Tenant Information!
- Fixed catalog search page issue which wipes out the pagination when you go to the subsequent pages.

EMAIL MARKETING

- Added a new tool to the Email marketing tools to allow you to view the email after being sent.
- Added a Recipients tab to the email campaign page for staff to see who will be sent the email and if anyone previously unsubscribed and will not be receiving the email.

MANAGER

- Using the Subscribe to Newsletter link in the footer in manager, you can now sign up to receive our informational newsletter!

REPORTS

- Added the Company/Firm field as a selectable column to the Transactions report.

LMS (Trident)

PRODUCTS

- Fixed refund Issue for physical products with shipping.
- Live Events: Removed the unnecessary/repetitious date line in live event price adjustments, if each price adjustment has the same date range. If you're using Badges to create different day access, those dates will still show.

REPORTS

- Product Detail report: We have added a column called handouts to the Product Detail Report. This will list the title and the URL to download the handout.
- Reports: Added additional user information fields to Registration Report.

AMS (Lighthouse)

DIRECTORY

- We have made some more layout changes to the Directory Search Results page; removed the black border around the results, set a specific height for each result, and added a shadow background when a result is hovered over.
- Fixed geo search by city to pull available data.

SALES

- Fixed issue with system generating emails for customers who aren't selected.