

Release Notes & Updates

New Features and Updates for the (22.20) Release

Please check page 3 for a list of ALL our new features and updates. Here are a few updates that we want to highlight. :-)

Add this new widget option to your catalog!

There is now a very cool widget option called the Single Column Upcoming Live Programs List. It will list all upcoming live programs. It can be filtered by category, tag, or product type. You get to select the color options on both the text and rows. You can also show credit info, price and thumbnail image as additional selections.

Go to the Appearance menu > Layout and you can filter by Products or Show All. Drag and drop it into your content section. Let us know what you think!

UPCO	MING PROGRAMS	
19 OCT	2022 CE21 User Conference © Wed, Oct 19, 2022 - 10:00am to 02:00pm CDT John Davis Lisa Wise Braden Davis Reid Stillings Clint McBride	Virtual Summit
2 NOV	CE21 Office Hours © Wed, Nov 02, 2022 - 02:00pm to 03:00pm CDT Clint McBride Lisa Wise Category : Office Hours	Webinar
Showing 1	to 2 of 2 entries	

You can now import module completions on Classrooms/VCs and Virtual Summits!

Oftentimes, we have clients who need to mark their users complete on various programs within a classroom or Virtual Summit. At this time, you either have to go in and manually mark each person complete, or we have to send it to our dev team. This tool allows you to mark all cert requirements within a module complete for users.

Go into the product, click the Information tab, scroll down to the Registrants Section and click Import Module Completions. A popup window will appear with step-by-step instructions on how to enter the information into the spreadsheet (see screenshots below). Check it out!

earch f	Registrant:	Filter by	Catalog:						1	
2	nt Registrants		ce21u +		e Additional CE Hide Re istrants status	egistrants that a	e in pendin	g	S Impo	rt Module Completion
	and the second second	I Registrants: 114		Total Revenue: \$	0.00	Choose Column	s Email R	egistrants – Bulk Op	1	ate Gift Cards CSV
	Purchase Date	Registrant First Name	Registrant Last Name	Event Date	Email	Base Price	Price Paid	Completion Date	Completion Progress	Tools
	03/02/2021 (CST)	Lisa	Wise	08/26/2021 12:00 AM (CDT)	lisa@ce21.com	\$0.00	\$0.00		3/18	
	06/01/2021 (CDT)	Hillary	Hutchins	08/26/2021 12:00 AM (CDT)	hhutchins@acatoday.org	\$0.00	\$0.00		0/18	

Import Module Completion

×

To use this tool, you will first download the template by clicking the hyperlink here: Download Template

In the first column, you will provide the user's email address which is their unique user name.

In the second column, you will provide the course's EventTime ID, listed below. Click on the copy icon to copy this ID to your clipboard.

In the third column, provide the completion date. You may also leave this column blank and we will import as today's date.

Module Title		Course Type	EventTim	e ID	
Lesson 1a - Dif	ferent Types of Products	On Demand	3701932	ත	
Lesson 1b - Pro	oduct Families	On Demand	2		
Lesson 1c - Pro	duct Templates	On Demand	3701934		
Lesson 1d - Ho	w to Create Evaluations	On Demand	3691275 3691632 3489312	ත ත ත	
Lesson 2a - Cre	eate Credits and Credit Statements	On Demand			
Lesson 2b - Cre	edit Settings	On Demand			
Lesson 2c - Bui	lding a Certificate	On Demand	3481917	ත	
pload File	Upload Module Completion template			Browse	



Release Notes & Updates

New Features and Updates for the (22.19) Release

If you have any questions about the items listed in this release, please visit The Exchange and leave a comment.

FULL SYSTEM

CATALOG

- Fixed issue on searching by user name in chat room.
- Chat room: Added a business card for moderators, just like we have for registrants.

SHIPPING

• Customer getting "Please correct your registrant(s)" error on purchasing multiple physical product without certificate and with required purchase CE.

LMS (Trident)

ACCOUNTS

- Updates made to the Documents tab within a Speaker's account to make searching for documents easier.
- Fixed issue that was causing speaker bios to wipe.

CATALOG

• Completed a couple of updates to our new Product widget so you can set the color of the text, and to allow for easier clicking on the rows.

NOTIFICATIONS

• Fixed an issue sending Faculty related emails using a manual trigger reminder email.

OTHER

• Staff Register is now available on all product types.

PRODUCTS

- This sets up a rule foundation that will allow clients to have full control and direct access in editing the order in which products appear on the 'Course' tab for Classroom and Virtual Summit product types.
- Give a way to import completions on programs within a Classroom or Summit.
- Complex Live Events with Agenda Number Agenda item: You can now set a minimum or maximum value for Live Event Agenda items.

AMS (Lighthouse)

SETTINGS

• Added an option to relabel the Notification Options tab in The My Account Custom Labels area.

SMART LISTS

• With the release of the Email Marketing module, we have removed the Email List option from the Results tab inside of Smart Lists. This was a test function to prove out how we email from the platform.