
**Here are your highlights for Release 24.10. Please check Page 4 for all our new features and updates.**

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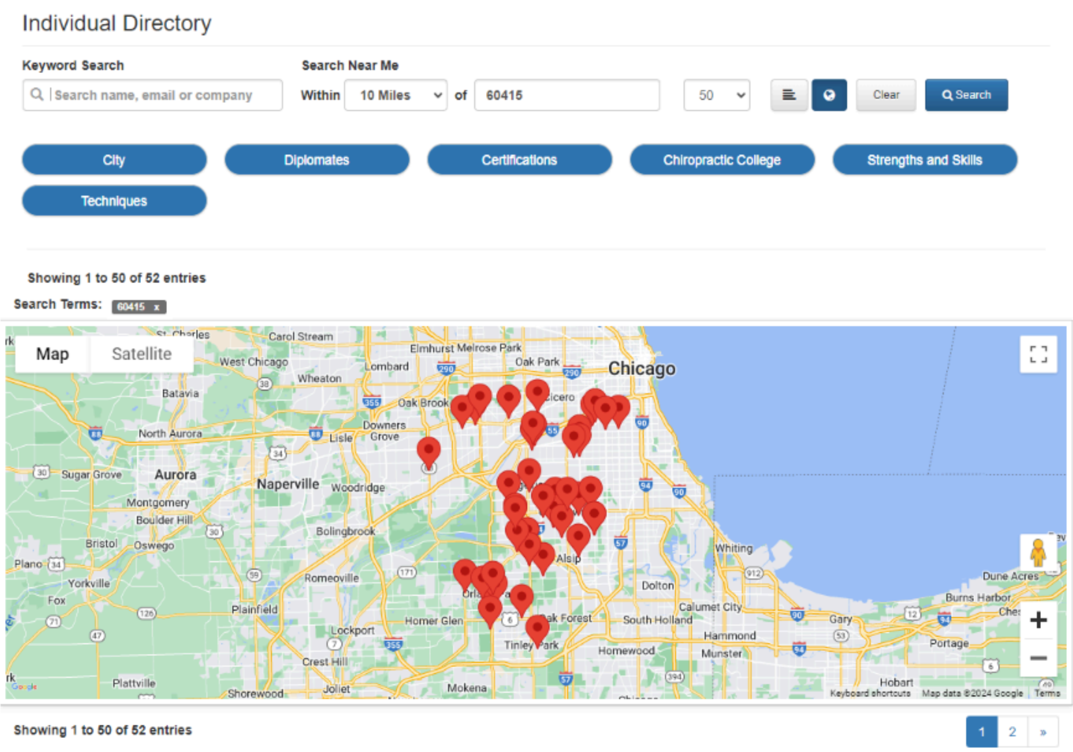
VP Product

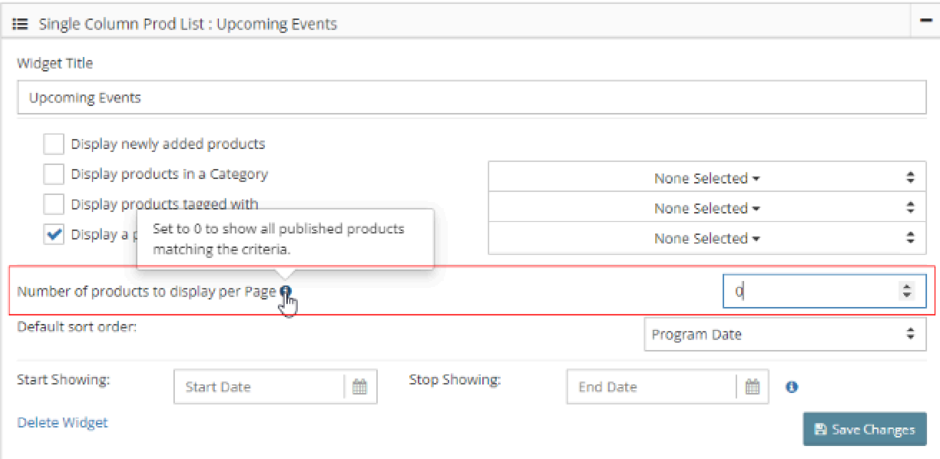
## Improved Map View on Our Directory

We are thrilled to announce that we have implemented Google Maps as the map view on our Directory! This means that we have fixed the issue with zooming in and out, and all the pins on the results page will consistently appear in the full view of the map, regardless of the search area size or search criteria. We now prioritize displaying the pins rather than zooming too far out or in, which could make some results inaccessible. We have also updated the map results to include only locations that match the geographic search criteria, but show all offices the members have if the search is not a geographic search but rather based on some other criteria.



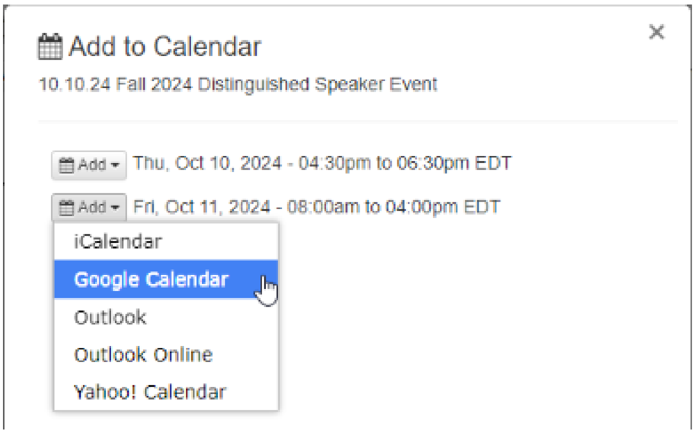
# Product Widget Display Update

Are you tired of only displaying some of your titles on the home page? We've made updates to all of our Product type catalog widgets to allow them to show an unlimited number of products. Now, if you enter 0 in the "number of products to display per page" setting, it will display all of your products that match the rest of the criteria in that widget. The pages on your catalog will load progressively as the user scrolls down the page, which will help save load time. Please note that you can choose to display up to 100 products or an unlimited number. If you leave this field blank, it will automatically set the limit to 100.




# Improvements to Add to Calendar Feature

We have made improvements to the Add to Calendar feature on the catalog. Now, when a user adds an event with multiple dates to their calendar from their account page, receipt, transaction details, Classroom, or Virtual Summit, they will be able to see and add each date individually. Previously, the calendar item would be added as one long entry, which removed the information about each date's start and end time. Additionally, we will soon be addressing the message token found in the emails you send out. Stay tuned for that update.




## New User Sign-In Behavior Settings

We have recently implemented an update that benefits the majority of our users. Now, when a user signs in, they will be taken back to the page they were previously on. This new feature has been especially helpful for users on catalog pages (product, bundle, discount, groups) where signing in is necessary to access certain benefits. However, we understand that some of you may have a smaller catalog, no memberships, or prefer the old functionality. To address this, we have added a Catalog Setting in the Customer Login Procedures tab. This setting, called "Take the user directly to their account page upon signing in," enables users to be directed to their account page upon logging in. Rest assured, if a user is in the shopping cart and logs in, they will remain in the shopping cart.

On a related note, did you know that you have the option to change the behavior of taking users directly to the shopping cart after they add an item? Similar to the previous setting, this is a matter of preference. If you would like to automatically redirect your users to the shopping cart after they add an item, you can enable the "Send customer to the shopping cart after they click the Add to Cart button" setting on the Manager Settings page.

*Continue for the rest of the release notes.*


# New Features and Updates for the (24.10) Release

If you have any questions about this release's features or functionality, please submit your comment or question via the Help Bucket in the Manager, and a CE21 Team Member will contact you.

## Catalog Appearance

- We now have a setting with all of our product widgets that allows you to set the number shown on the page to unlimited. The page will load as you scroll down, so showing hundreds of products on one page won't hinder your catalog's load times. To set your product widgets to unlimited, use the number 0.
- We fixed an issue where a dated Classroom (Virtual Conference) wasn't showing in the search results after the event date, even if it was still published after the event.
- For the Add to Calendar feature in the user's account or on their Transaction tab, for any products with multiple dates added as separate dates in the schedule, we now handle each date with its own Add to Calendar button. We will also be fixing the email message tokens soon. *Refer to the detailed instructions above*.
- Some of you would rather the users be taken to their account page whenever they log in, rather than back to the page they were on when they signed in. For those who prefer that, a setting in the Catalog Settings allows you to do just that. Look for the "Take the user directly to their account page upon signing in" setting. *Refer to the detailed instructions above*.
- In the Appearance > Calendar page, you can now set your Calendar page to display the full name of your product within the date box on the page rather than just the first line.

## Companies

- When a company employee adds a coworker, they will now see all account creation fields. They are not required, but it is there for them.
- Employee admins can now see a tab within the Company Portal with all Gift Cards and Discounts associated directly with that company. As with the customer tab, if the company does not have either, this tab will not be present.
- New Email Template: Company Administration Status—This template is automatically sent to users when they are made a Company Admin.

## Credits

- We fixed the issue preventing the custom fields from saving when editing the credits in your product in bulk on the credit table.

## Directory

- We updated the directory maps to use Google Maps, allowing for better zooming in and out, specifically focusing on the area where all the pins are displayed. *Refer to the detailed instructions above*.
- Suppose you change your setting in the Directory from allowing members to opt out of the Directory to not allowing them to opt out. In that case, we will now unhide any previously opted-out users to match that new setting.

## Donations

- We updated the Payment Details area in the customers' donations tab to function like Invoices & Payments in Groups, making receiving checks for donation payments easier and consistent. Also, you can now process donation credit card payments that run through an additional process through the backend order system in Manager.

## Interaction

- We revamped the Communications tab to function more like a "News Feed." We renamed the page to Community Discussions and made the background and forum cards more noticeable by adding a drop shadow around each conversation. We also linked the group title in the post to directly access that group's full forum page. All the listed groups in the sidebar now display the number of posts and how recently the conversation was active. Users can now choose specific groups to display on the page. Additionally, we implemented progressive loading to speed up the initial page load.
- We fixed the spacing issue for chatrooms on mobile browsers so they are easier to interact with on smaller screens when there are long threads of chat.

## Lists

- We fixed an issue in the Evaluations where the Custom Data type evaluation questions written in rich text showed code in the evaluation for Header or Acceptance Question Types.

## Live Events

- We fixed Live Event Portal issues where we were not automatically marking users who met time tracking minimums as complete.
- To make it easier to add credits to agenda items, if you already have credits added to the product, those credits will automatically be the only ones showing. However, if you have not added any credits to the overall Live Event, we will automatically show all credits. You can always toggle this setting to show the full list of credits or only those you have included in the event.
- For the new badge feature which allows you to attach multiple badges to the live event when you use the same badge template, we will now print those all in one, alphabetized by last name, pdf that runs all badges together, rather than breaking them up in chunks with empty spots between each badge type.
- We fixed the issue where the Print QR code was not working correctly and the Event Portal tab took too long to open.

## Manager

- We fixed the Managers Dashboard so that the "Upcoming Programs" and "Program Schedule" now also operate off the top tenant group selection like the rest of the dashboard.
- We fixed the Yearly Membership Comparison Dashboard to show all groups again by default.

### Memberships

- When a member is suspended, and the invoices get canceled, instead of setting the payment status as "Current," it will now be shown as "Current (Invoices Canceled at Suspension)" to clarify.
- We fixed the issue preventing staff from being able to reorder the Groups on a Marketing Page.
- We have updated the tool available for your members if you want to allow them to cancel on the catalog. Instead of being a button with the rest of the group buttons, it is now a more discreet hyperlink. We also allow them to cancel now or at the time of their next renewal.

### Products

- For Virtual Summits, when you're setting up an Exhibitor, we no longer add EVERY current employee of that company. Instead, you can now tell us which of the current employees you would like to set as the "Booth Staff."
- We fixed an issue on the search page where the dates were incorrect when edited in the product.
- We have resolved some issues with Quick Register. Now, for courses that don't have a viewer, we will take users straight to their account page after registration. We have fixed the problem of the account page opening in a small window. If there is no viewer, the button will now say "Register" if you are not already registered or logged in, and if you are already registered, the button will read "Show in Account" instead of "Launch."

### Reports

- Please take note of the following updates to the Registration AND Completion Report: 1. We have added a new column called "Guestbook Token," which will display the guestbook token. This advanced feature allows you to track registrations through the guestbook. 2. Another new column, "Global Discount Name," has been added. This column retrieves the Discount information, similar to the Product Sales Report column of the same name. 3. The Groups filter has been updated to display only ACTIVE members. These individuals are active members when the report is accessed, not when they register. 4. Additionally, the Groups column now only shows groups to which the user is currently an active member.
- On the Registration Report we have also resolved the issue where the exported report displayed the order ID column as a link rather than the number.
- We fixed the issue with the GL Summary report not working.

### Sales

- We fixed the issue preventing some agenda selections from being editable after purchase.

- You can now group your bundles, type 1 and 2, by tag, as another way to group a set of products not tied together by family or product type.
- We fixed how we display Reward Points in the user's account, transaction history, and order confirmations. They have also been removed from the discount line and used as a form of payment instead.
- We fixed the issue with refunds going to Touchnet incorrectly.

### Settings

- We fixed the issue where not all Customer Settings fields showed up for Speakers in Manager.
- We fixed the issue preventing "Address Block" Customer Setting fields from showing up at the time of account creation.

### Viewer/Presenter

- We fixed the issue by preventing the inline editing of the first line of text on closed captioning files using the CC tool in Presenter.