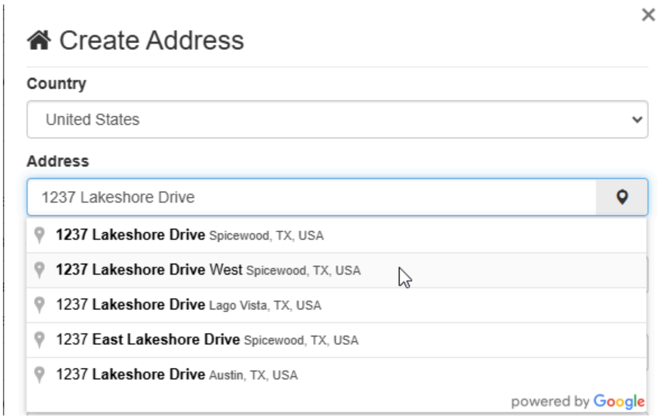
Here are your highlights for Release 24.12. Please check Page x for all our new features and updates.

Google Address Validation is now found throughout CE21

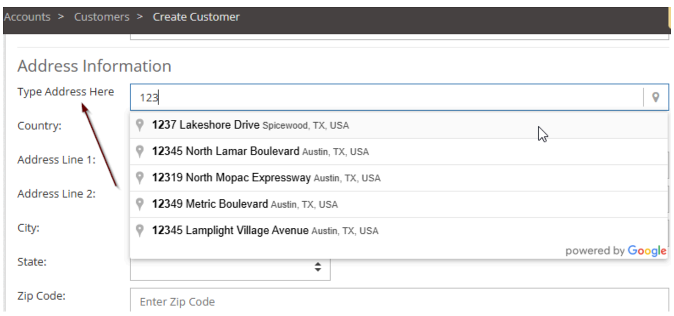
Are you frustrated with users entering their address details incorrectly? Do you want to elevate your venues by showcasing the best website imagery and more? This release brings you some address features designed to effortlessly ensure that new addresses are added with precision and flair!

When adding an address to a user or company

You will now validate addresses in your catalog and Manager through our integrated Google Places feature. When adding an address in the catalog, address line one is a search tool that displays all available addresses. After selecting an address, all related address fields will be automatically populated with the corresponding information.

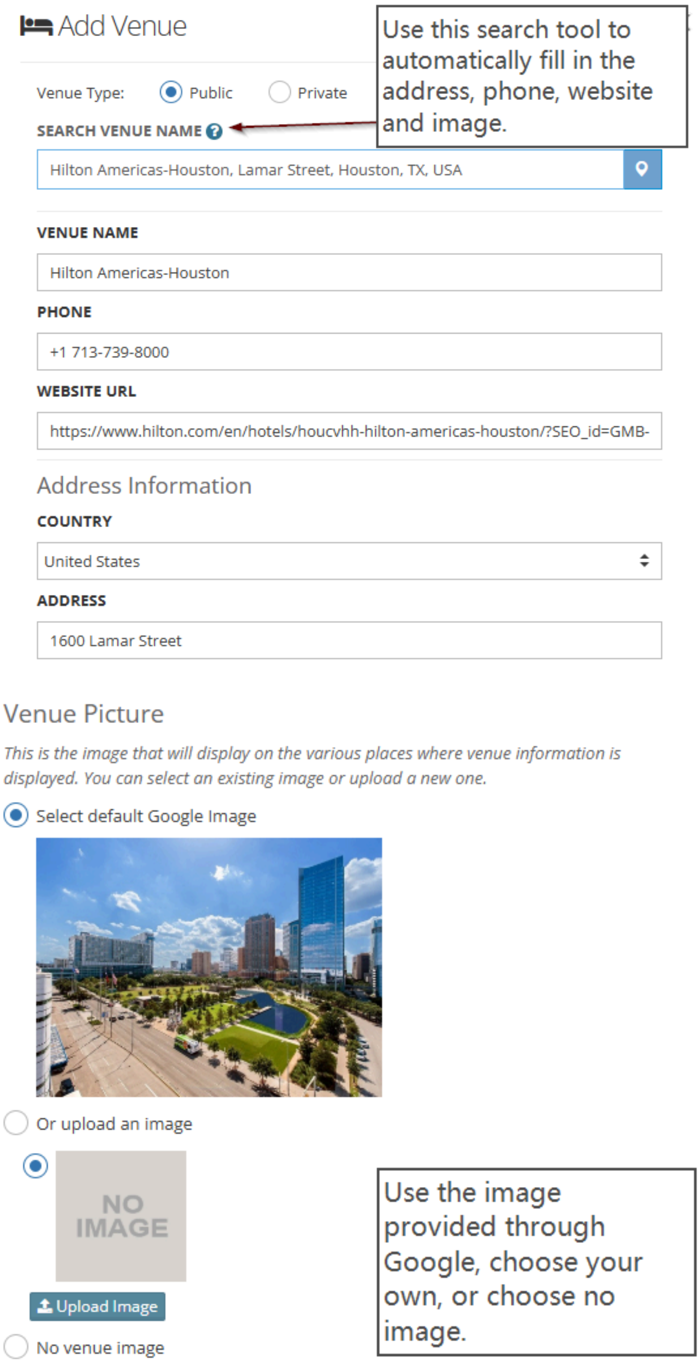


The functionality in Manager varies slightly, but an update is on the way. You can still input an address processed through the Google Places database using the search bar directly above the Address fields, as shown below. This will soon be streamlined to operate like the catalog where the address line 1 is the search bar instead of a separate field.



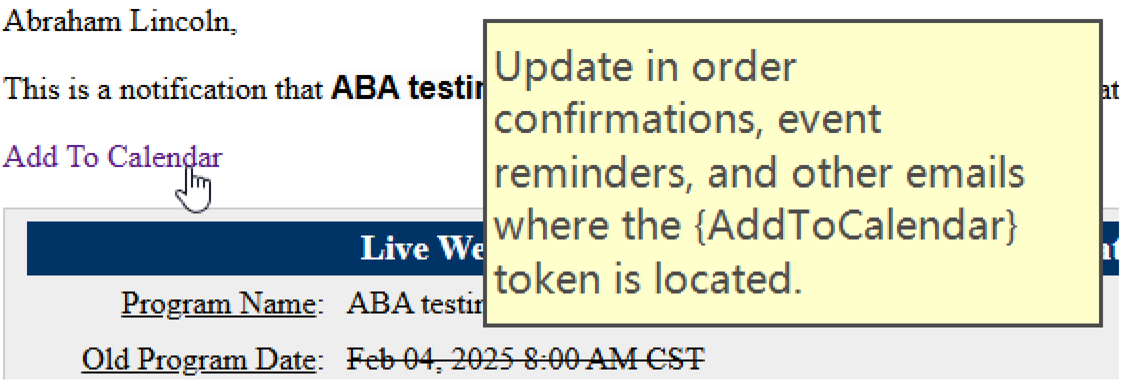
When adding an Event Venue

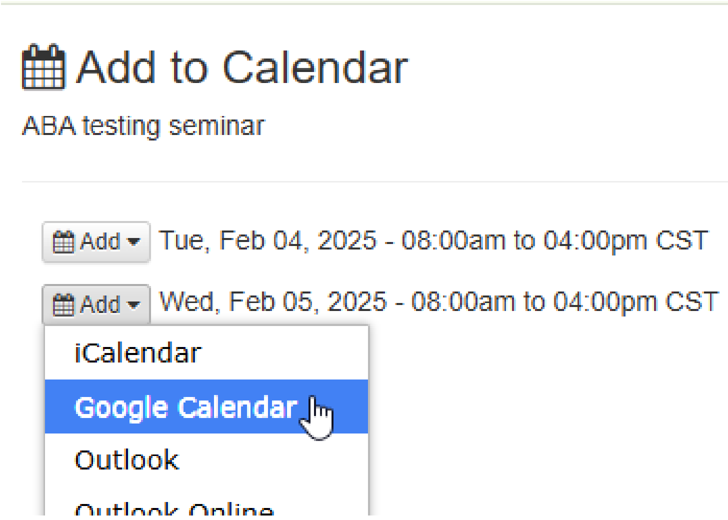
Adding a venue is now a breeze with our updated Add Venue feature! Just find the venue using the search bar at the top. When you select it, our system will instantly add the website, phone number, and image, as found in Google.



Add to Calendar is updated on the email message token

When an event in your catalog spanned several days, each with distinct start and end times (as illustrated in the schedule below), the add-to-calendar tool was not working correctly. Previously, when users clicked on the tools to add to their calendars, it created a single, long date range event on their calendars. In a recent update, we improved this wherever the tool was seen in the catalog by giving a pop-up where they select each day and add them separately. This release fully addresses that issue by enhancing the add-to-calendar message token you can use in your emails. Now, when this token is included, and a user clicks the link in their email, they are directed to a simple page listing each calendar date separately, enabling them to add each date individually. If your product has only one date range, the function remains the same as before with a single calendar invitation.



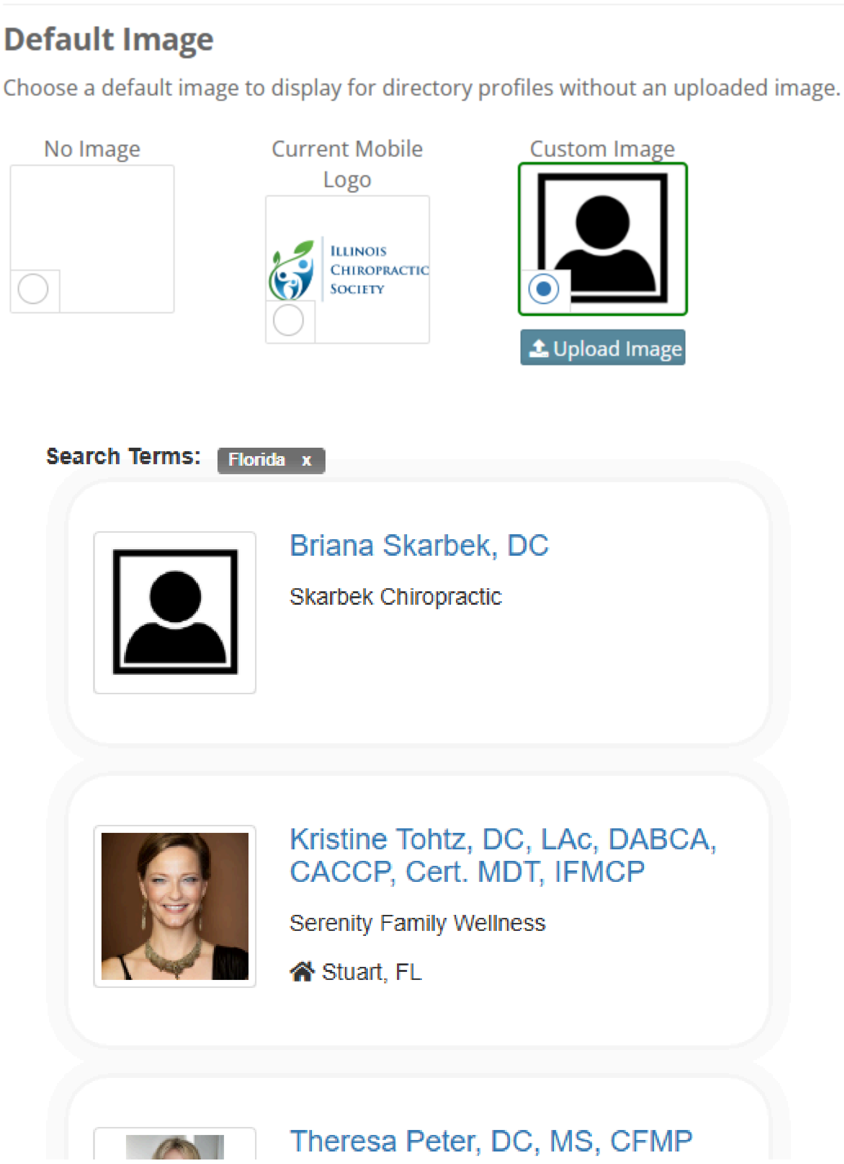


Directory Updates

We have implemented several valuable updates to the layout of your members' directory details and search pages. Dropdown arrows have been added to the filters, allowing users to more easily recognize the options behind those buttons. The card layout has been standardized even if your members have not uploaded an image, improving the visibility of each card and enhancing the mobile viewing experience. We also want to highlight a few particularly exciting updates related to the images and maps.

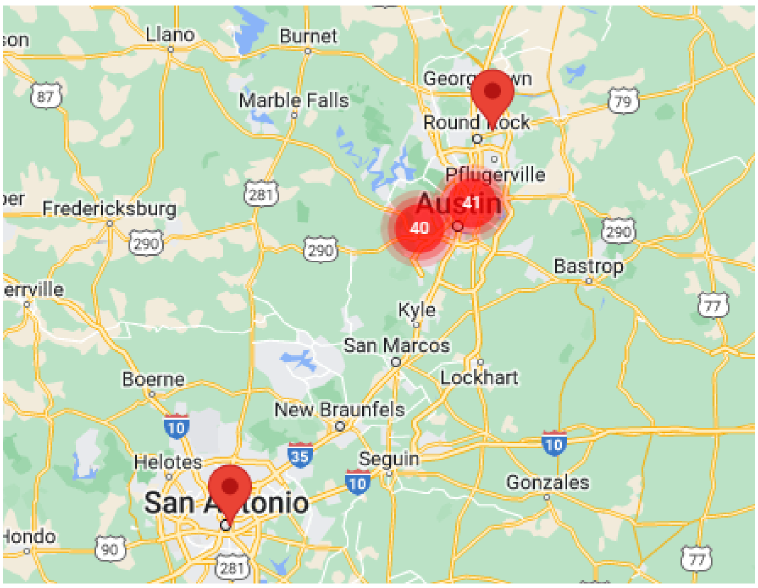
Set a Default image

If your users do not have a profile image selected, you can now set a default image for users whose images are missing. Go to the Directory Settings page for that particular directory, scroll to the bottom, and find the new setting for the default image. At this time, to keep with the current functionality, we have chosen no image for everyone, but you can easily choose your catalog logo or mobile logo (if one is uploaded in the Appearance > Header page) or you may upload a completely different image to use. Be sure to save your changes.



Map Clustering

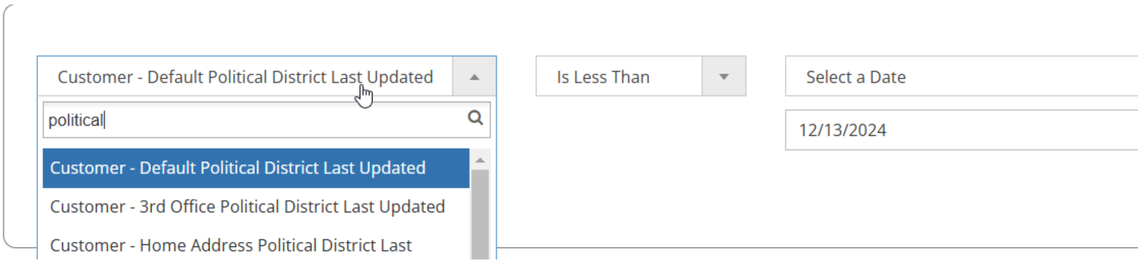
To enhance your directory map feature, we now group your pinpoints, allowing users to quickly assess the number of providers in a specific location.



Important Legislative Update on Smart Lists

Using our system to manage legislative information? We have an important update to our Smart Lists, which allows you to quickly update that data when it is released in early 2025. Currently, the system doesn't automatically update existing addresses. However, you can build a Smart List and use the existing update tool. This release includes a new parameter builder to help you quickly find those addresses needing updates.

First, build a Smart List and use our new criteria: [Address] Political District Last Updated. The image below shows that this is available for every address block you have set on your catalog. The default option refers to the address your user selected as their default address. The example used below returns all users whose default address has political districting information that was last updated some day before 12/13/2024.



Once you've saved and found those users, you can use our existing "Update Legislative Information" feature in the tools at the top right of the Smart List's Results page. Clicking that button will process the information in the background. There are daily limits for running this information, so if you have many users, you may need to check back the next day to run any remaining customers.

Continue for the rest of the release notes.

New Features and Updates for the (24.12) Release

If you have any questions about this release's features or functionality, please submit your comment or question via the Help Bucket in the Manager, and a CE21 Team Member will contact you.

Accounts

- Fixed an issue that prevented staff from saving changes to edits on customer fields in Manager.

API

- ABA CLE Integration: Fixed issue with orders sent in via API not showing in the ABA interface.

Catalog Appearance

- Tired of inaccurate address information in your customers' accounts? We have added Google Places to every location in the catalog and Manager where you can add an address. *Refer to the detailed instructions above*.
- Cleaned up a few minor spacing issues on the catalog shopping cart.

Classifieds

- Fixed a couple of Classified Ad renewal issues where the button wasn't always available to renew when it should have been and to take users to their cart upon renewing an ad from their account.

Directory

- You can now set a default image for your directory members without an image. *Refer to the detailed instructions above*.
- Updated the directory layout to be more readable and mobile-friendly, and the same layout with or without member images.
- Updated the layout of Individual and Company directory profile images to clean up some spacing issues and better lay out the address and website information.
- A "Back to Directory" link takes users to the directory search page.
- When zoomed far enough out in the directory map, we now cluster the markers on the map so you can see the number of members in that area.
- Cleaned up some spacing issues with the search filters. We also added a down arrow to the buttons so people can see this is a filter selection.

- In the directory map, we have fixed the layout of the information that pops up on a user's marker. Also, when you click on the detailed hyperlink, it will open in a new tab.

Donations

- For donations, we have ensured that the cancellation button is always available in the Manager regardless of the cancellation setting.

Email Marketing

- We have removed the legacy email marketing page. All emails previously sent using the old template builder can still be found in the new Campaigns area, so you can review all reporting information for those legacy campaigns.
- You can now download that information as an Excel file in the Email Marketing Unsubscribe area.

Imports

- Fixed Sales Imports: The completion date wasn't applied correctly on a product with a Manual Completion certificate requirement.

Interaction

- From the Interactivity page, rejecting a chat room comment was taking too long to load. That has been fixed.

Live Events

- In the Event Portal, the Venue widget on the dashboard was updated to use a better map. Also made a few minor layout changes so the event portal shows better in mobile view.

Manager

- When adding a venue, all you need to do is search for the venue using our integrated Google tools, and we will add the image, website, and address instantly. *Refer to the detailed instructions above*.
- We have added a couple of new pages below your Dashboard explaining the variety of white glove services and features you can add to your existing services with CE21.

Memberships

- In the Groups Communication tab, you now set up all reminders and emails related to the group payments, approvals, renewals, etc. You can now add a Membership Application Rejected option beneath the New Member Welcome Email, which users will receive when you reject their membership.
- When you reject a member from joining a group, you will see a pop-up where you can enter the reason for the rejection. This will populate the {GroupRejectNote}, which can be found in the new Member Rejected email we discuss elsewhere in the release notes.
- In the shopping cart, if you register a different user for a bundle and are eligible for a different rate, we will warn them before checkout so they can get the best deal.

- For Membership alerts in a user's account, we have added two new message tokens {LaspedTimer} and {SuspendedTimer}, each displaying how many days the user has left to pay their invoices before they are moved into lapsed or suspended. These tokens display the number of days, like "25 days".

Notifications

- Fixed an issue on the Order Confirmation email where we were showing the timezone of your catalog when we should have been showing the time zone of the venue of the Live Event (when those were different).
- Have now dealt with all the locations you can add to the calendar with multiple dates. An email message token was released in this round. *Refer to the detailed instructions above*.
- In Catalog Alerts, you can now see the status of the alert on the search page. Those are Future, Active, and Expired. There is now a filter to hide any status.
- If you manage multiple catalogs, you can now set up alerts specific to some or all tenants and view them all in one place. View by navigating in the Managers > Lists > Catalog Alerts.
- We have removed the unnecessary email chunking limitation of 500 at a time on products that have over 500 registrants.

Products

- Fixed Zoom Polling integration to use the webinar reg ID instead of email to record completions in CE21 even if they log in with a different email address. This is how time tracking works for Zoom.
- Webinars: Setting unlimited available seats using the "0" option is now fixed.
- Within a product, where you view the email reminder recipients, within the details, you can now print off that list of recipients as an Excel file.
- Fixed issue on the search page when users clicked the "Show All Products" and registered for the same program twice.
- Fixed an issue where disabled tabs in Classrooms and Summits were still showing.
- We have fixed the issue of price adjustments not showing when using our new hide option.
- Fixed an issue on sold-out price adjustments, which still show up when the quick register option is used on the catalog. Now that the setting and the hide feature will work together correctly.

Sales

- Fixed the bundle detail page where price adjustments did not correctly show the date information.
- Fixed issue with a Discount code not recognizing the setting to prevent use on Additional Participant CE.
- Fixed an issue of the "Build your own Bundle" type not correctly discounting the bundles in the shopping cart. This was released on December 6th.

Smart Lists

- Political Districting Update: If you need to update your users' districts and elected officials - you can now run a Smart List that pulls when that information was last updated. Then, using the tools in the Smart List, you can update that information on the users with outdated info. *Refer to the detailed instructions above*.
- We have removed the "Preliminary Count" view when creating a Smart List. This will drastically increase the speed of creating these Smart List parameters.
- Fixed an issue preventing some staff from accessing certain Smart Lists.

Viewer/Presenter

- Fixed an issue in the Viewer where the logo bug was not showing when used.